

UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

THOMAS POWER,  
Plaintiff,

v.

HEWLETT-PACKARD COMPANY,  
Defendant.

Civil Division  
Docket No. 2:17-CV-00154-MRH  
Hon. Mark R. Hornak

**AFFIDAVIT OF WESLEY DALE  
IN SUPPORT OF MOTION IN LIMINE TO PRECLUDE TESTIMONY FROM  
PLAINTIFF'S EXPERT WILLIAM F. KITZES, J.D.**

Wesley Dale, being duly sworn, deposes and says as follows:

1. I am over the age of eighteen (18) years and I believe in the obligations of an oath.
2. I submit this affidavit in support of the Renewed Motion In Limine to Preclude Testimony from Plaintiff's Expert William F. Kitzes, J.D. on the basis of my personal knowledge.
3. I am employed as a Computing Operations Lead by the Defendant, HP, Inc., incorrectly named as Hewlett-Packard Company's ("HP"), in the above-captioned lawsuit.
4. My responsibility as a Computing Operations Lead is to ensure the publication of support documentation on HP.com for PC products, including specifications, troubleshooting, how-to, and product information.
5. I have personally reviewed an expert report dated October 29, 2020 by William Kitzes, J.D. in the above-captioned lawsuit.
6. Based on my personal review of the expert report dated October 29, 2020 by William Kitzes, J.D., Mr. Kitzes' opinions relied upon a document published on HP.com entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen."
7. Specifically, page 11 of the expert report dated October 29, 2020 by William Kitzes, J.D. states the following conclusion:

Beginning in late 2008, HP notebook with Unified Extensible Firmware Interface (UEFI) included pop-up message 605 -- Battery Counterfeit Check Error when it detects a non-HP battery. User is instructed to contact HP.

Page 13 states the following conclusion:

By late 2008, HP developed a battery authentication system for certain laptops to identify "counterfeit" battery packs, yet the subject HP EliteBook did not include such system to identify non-HP batteries.

8. I personally accessed the Document History of the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen" in Concentra, HP's content management system, to which I have personal access as a Computing Operations Lead. That Document History is enclosed as Exhibit A hereto.
9. The Document History attached as Exhibit A is a printout of the Document History I personally accessed, including versions of the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen" in Concentra, HP's content management system and the dates of those versions.
10. Based on my prior personal use of and expertise with the Concentra system, each of the version numbers is clickable and opens to a view of the properties and content of the document for that version.
11. Based on my prior personal use of and expertise with the Concentra system, version number changes indicate that the document content has changed.
12. I personally accessed Versions 11.0, 12.0, and 13.0 of the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a Black Screen" in Concentra, HP's content management system, and referenced in the Document History that I personally accessed, and which is attached hereto as Exhibit A. Versions 11.0, 12.0, and 13.0 of the HP.com document entitled "HP Notebook PCs - 601 or 60X Error Displays on a

Black Screen” in Concentra, HP’s content management system, are enclosed as Exhibit B hereto. Exhibit B comprises the following:

- a. c01443470 Version 13.0.pdf
  - i. This is the current version of the document that I personally generated via a preview by clicking the current version number in the history.
- b. c01443470 Version 12.0.pdf
  - i. This is the immediately prior version of the document that I personally generated via a preview by clicking the version number in the history.
  - ii. Based on my personal review, comparing this version with the immediately prior version, Version 12.0 is first version to contain the ‘605’ error reference.
  - iii. Based on my personal review, this version was published on 29-Sep-2020 23:47.
- c. c01443470 Version 11.0.pdf
  - i. This is a prior version of the document that I generated via a preview by clicking the version number in the history.
  - ii. Based on my personal review, comparing this version with prior and subsequent versions, this is the last version published before the error ‘605’ content was added.
  - iii. This version was published 06-Feb-2018 13:46.

13. Based on my personal review of the Document History of the HP.com document entitled “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen” in Concentra, HP’s content management system, the version of the document entitled “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen” relied upon by Kitzes was first published on September 29, 2020.

14. Based upon my personal experience and expertise as a Computing Operations

Lead for HP, Inc., updates to HP.com product documentation concerning new Error Displays, including updates to the “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen”, would be made within a period of months of the corresponding introduction of that new Error Display feature to HP PC products. Specifically, during my tenure as a Computing Operations Lead for HP, Inc., updates to HP.com product documentation concerning new Error Displays have never been made more than a year from the corresponding introduction of that new Error Display feature to HP PC products.

15. Based upon my personal experience and expertise as a Computing Operations Lead for HP, Inc., my personal review of the expert report dated October 29, 2020 by William Kitzes, J.D., my personal review of the Document History of the HP.com document entitled “HP Notebook PCs - 601 or 60X Error Displays on a Black Screen” in Concentra, HP’s content management system, and my personal review of Versions 11.0, 12.0, and 13.0, Version 12.0 published on September 29, 2020 is first version to contain the ‘605’ error reference.

16. Based upon my personal experience and expertise as a Computing Operations Lead for HP, Inc., the ‘605’ error feature was introduced to HP PC products no earlier than September 29, 2019.

Signed under pains and penalty of perjury this 22 of May, 2023.



Wesley Dale

**EXHIBIT A**



Show the events that have occurred on this document/component.



15.1

Object Name (begins with): 

User connected: wesley\_dale

Home | Document | Translation | Reports | Administrator | Metadata Dictionary | Disconnect | Help |

Back

**Summary**

Name c01443470  
 Content Class Support  
 Content Management Group PSG Consumer - Notebook PCs (cmg031)  
 Title English (U.S.) HP Notebook PCs - 601 or 60X Error Displays on a Black Screen

**History**

| Date/Time         | User             | Version              | Description   |
|-------------------|------------------|----------------------|---|
| 28-Apr-2022 07:41 | xdmsdoc          | <a href="#">13.0</a> | Document extracted on cds+  |
| 27-Apr-2022 12:15 | randy_brown      | <a href="#">13.0</a> | FINAL version of this document has been affected by an update of shared properties on another instance or version. Products updated.  |
| 27-Apr-2022 12:15 | randy_brown      | <a href="#">13.0</a> | FINAL version of this document has been affected by a direct update of its properties. Products updated.  |
| 27-Apr-2022 12:15 | randy_brown      |                      | Collection properties updated Products updated.   |
| 25-Dec-2021 23:07 | xdmsdoc          | <a href="#">13.0</a> | Document extracted on cds+  |
| 25-Dec-2021 18:14 | xdmsdoc          | <a href="#">13.0</a> | Reference information for products that apply to this document has been updated   |
| 25-Dec-2021 16:31 | xdmsdoc          |                      | Reference information for products that apply to this collection has been updated   |
| 21-Dec-2021 05:52 | xdmsdoc          | <a href="#">13.0</a> | Document extracted on cds+  |
| 21-Dec-2021 00:15 | xdmsdoc          | <a href="#">13.0</a> | Reference information for products that apply to this document has been updated   |
| 20-Dec-2021 21:07 | xdmsdoc          |                      | Reference information for products that apply to this collection has been updated   |
| 13-Aug-2021 17:23 | xdmsdoc          |                      | Reference information for products that apply to this collection has been updated   |
| 26-Mar-2021 23:26 | xdmsdoc          |                      | Reference information for products that apply to this collection has been updated   |
| 20-Mar-2021 03:28 | xdmsdoc          |                      | Reference information for products that apply to this collection has been updated   |
| 26-Feb-2021 13:59 | xdmsdoc          |                      | Reference information for products that apply to this collection has been updated   |
| 21-Feb-2021 23:51 | xdmsdoc          |                      | Reference information for products that apply to this collection has been updated   |
| 02-Feb-2021 23:05 | xdmsdoc          | <a href="#">13.0</a> | Document extracted on cds+  |
| 02-Feb-2021 23:03 | emily_ryan_1     | <a href="#">13.0</a> | Current task Approve completed and workflow completed ER - Pass   |
| 02-Feb-2021 23:03 | emily_ryan_1     | <a href="#">13.0</a> | Version promoted to FINAL   |
| 02-Feb-2021 17:00 | emily_ryan_1     | <a href="#">13.0</a> | Current task Approve moved to personal inbox of user emily_ryan_1   |
| 02-Feb-2021 04:26 | vijit_koodakal_1 | <a href="#">13.0</a> | Current task Modify Content completed and document forwarded to task Approve P2 KF20952: Added text in 601 explanation: "This might be caused by environment factors like low ambient operating temperatu |
| 02-Feb-2021 04:26 | vijit_koodakal_1 | <a href="#">13.0</a> | Version promoted to In Review   |
| 30-Jan-2021 02:11 | vijit_koodakal_1 | <a href="#">13.0</a> | New content checked-in  |
| 30-Jan-2021 02:08 | vijit_koodakal_1 | <a href="#">13.0</a> | New content checked-in  |
| 30-Jan-2021 01:56 | vijit_koodakal_1 | <a href="#">13.0</a> | Document assigned to the first task Modify Content of workflow Modify Content   |
| 30-Jan-2021 01:56 | vijit_koodakal_1 | <a href="#">13.0</a> | New WIP version created   |
| 29-Sep-2020 23:47 | xdmsdoc          | <a href="#">12.0</a> | Document extracted on cds+  |
| 29-Sep-2020 11:55 | jason_aydelotte  | <a href="#">12.0</a> | Current task Modify Content completed and workflow completed Content updated per KF 19913. Approved by Emily Ryan. P1   |
| 29-Sep-2020 11:55 | jason_aydelotte  | <a href="#">12.0</a> | Version promoted to FINAL   |

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|-------------------|-----------------|----------------------|--|
| 29-Sep-2020 11:55 | jason_aydelotte | <a href="#">12.0</a> | Version promoted to In Review  |
| 29-Sep-2020 11:55 | jason_aydelotte | <a href="#">12.0</a> | Object properties updated Full Title updated.  |
| 29-Sep-2020 11:55 | jason_aydelotte | <a href="#">12.0</a> | New content checked-in Content updated per KF 19913. Approved by Emily Ryan. P1                                |
| 27-Sep-2020 15:26 | xdmsdoc         | <a href="#">11.0</a> | Document extracted on cds+   |
| 26-Sep-2020 22:39 | xdmsdoc         | <a href="#">11.0</a> | Reference information for products that apply to this document has been updated                                |
| 26-Sep-2020 21:39 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |
| 23-Sep-2020 01:20 | xdmsdoc         | <a href="#">11.0</a> | Document extracted on cds+   |
| 22-Sep-2020 17:22 | xdmsdoc         | <a href="#">11.0</a> | Reference information for products that apply to this document has been updated                                |
| 22-Sep-2020 17:12 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |
| 11-Sep-2020 15:41 | jason_aydelotte | <a href="#">12.0</a> | New content checked-in Content modified from KF 19913. Waiting on two new images (req for 9/14/2020).          |
| 11-Sep-2020 15:39 | jason_aydelotte | <a href="#">12.0</a> | Object properties updated Full Title updated. Content Version updated.   |
| 11-Sep-2020 13:28 | jason_aydelotte | <a href="#">12.0</a> | Document assigned to the first task Modify Content of workflow Modify Content                                  |
| 11-Sep-2020 13:28 | jason_aydelotte | <a href="#">12.0</a> | New WIP version created  |
| 31-Jul-2020 06:56 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |
| 23-Jun-2019 18:49 | xdmsdoc         | <a href="#">11.0</a> | Document extracted on cds+   |
| 20-Jun-2019 13:08 | matt_nidoh      | <a href="#">11.0</a> | Collections Document Type Details modified per Joe/Martin  |
| 24-Mar-2019 19:14 | xdmsdoc         | <a href="#">11.0</a> | Document extracted on cds+   |
| 23-Mar-2019 07:53 | xdmsdoc         | <a href="#">11.0</a> | Reference information for products that apply to this document has been updated                                |
| 23-Mar-2019 07:46 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |
| 09-Feb-2018 04:57 | xdmsdoc         | <a href="#">11.0</a> | Document extracted on cds+   |
| 08-Feb-2018 06:21 | xdmsdoc         | <a href="#">11.0</a> | Reference information for products that apply to this document has been updated                                |
| 08-Feb-2018 06:12 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |
| 06-Feb-2018 13:53 | xdmsdoc         | <a href="#">11.0</a> | Document extracted on cds+   |
| 06-Feb-2018 13:51 | justin_kelso    | <a href="#">11.0</a> | Current task Modify Content completed and workflow completed Per KF12836, updated link to battery tools doc/s. |
| 06-Feb-2018 13:51 | justin_kelso    | <a href="#">11.0</a> | Version promoted to FINAL  |
| 06-Feb-2018 13:51 | justin_kelso    | <a href="#">11.0</a> | Version promoted to In Review  |
| 06-Feb-2018 13:50 | justin_kelso    | <a href="#">11.0</a> | New content checked-in   |
| 06-Feb-2018 13:46 | justin_kelso    | <a href="#">11.0</a> | Document assigned to the first task Modify Content of workflow Modify Content                                  |
| 06-Feb-2018 13:46 | justin_kelso    | <a href="#">11.0</a> | New WIP version created  |
| 28-Jun-2017 14:53 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |
| 05-Jun-2017 14:20 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |
| 11-May-2017 21:52 | xdmsdoc         | <a href="#">10.1</a> | Document extracted on cds+   |
| 11-May-2017 05:25 | xdmsdoc         | <a href="#">10.1</a> | Reference information for products that apply to this document has been updated                                |
| 11-May-2017 05:15 | xdmsdoc         |                      | Reference information for products that apply to this collection has been updated                              |

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| 22-Mar-2017 20:33 | xdmsdoc           | <a href="#">10.1</a> | Document extracted on cds+   |
| 22-Mar-2017 02:31 | xdmsdoc           | <a href="#">10.1</a> | Reference information for products that apply to this document has been updated            |
| 22-Mar-2017 02:18 | xdmsdoc           |                      | Reference information for products that apply to this collection has been updated          |
| 08-Oct-2016 17:19 | xdmsdoc           | <a href="#">10.1</a> | Document extracted on cds+   |
| 08-Oct-2016 02:57 | xdmsdoc           | <a href="#">10.1</a> | Reference information for products that apply to this document has been updated            |
| 08-Oct-2016 02:46 | xdmsdoc           |                      | Reference information for products that apply to this collection has been updated          |
| 01-Sep-2016 23:09 | xdmsdoc           | <a href="#">10.1</a> | Document extracted on cds+   |
| 01-Sep-2016 02:55 | xdmsdoc           | <a href="#">10.1</a> | Reference information for products that apply to this document has been updated            |
| 01-Sep-2016 02:43 | xdmsdoc           |                      | Reference information for products that apply to this collection has been updated          |
| 18-Jun-2016 17:47 | xdmsdoc           | <a href="#">10.1</a> | Document extracted on cds+   |
| 18-Jun-2016 03:51 | xdmsdoc           | <a href="#">10.1</a> | Reference information for products that apply to this document has been updated            |
| 18-Jun-2016 03:43 | xdmsdoc           |                      | Reference information for products that apply to this collection has been updated          |
| 18-Apr-2016 10:53 | xdmsdoc           | <a href="#">10.1</a> | Document extracted on cds+   |
| 12-Apr-2016 11:18 | layne_lee_1       | <a href="#">10.1</a> | New content checked-in   |
| 12-Apr-2016 11:24 | layne_lee_1       | <a href="#">10.1</a> | Current task Modify Content completed and document forwarded to task Approve               |
| 12-Apr-2016 11:24 | layne_lee_1       | <a href="#">10.1</a> | Version promoted to In Review  |
| 12-Apr-2016 10:48 | layne_lee_1       | <a href="#">10.1</a> | New WIP version created  |
| 12-Apr-2016 10:48 | layne_lee_1       | <a href="#">10.0</a> | Current task Modify Content moved to personal inbox of user layne_lee_1                    |
| 12-Apr-2016 16:21 | xdmsdoc           | <a href="#">10.1</a> | Document extracted on cds+   |
| 12-Apr-2016 16:20 | michele_johnson_1 | <a href="#">10.1</a> | Current task Approve completed and workflow completed                                      |
| 12-Apr-2016 16:20 | michele_johnson_1 | <a href="#">10.1</a> | Version promoted to FINAL  |
| 12-Apr-2016 16:20 | michele_johnson_1 | <a href="#">10.1</a> | Current task Approve moved to personal inbox of user michele_johnson_1                     |
| 12-Apr-2016 10:45 | ronda_wilson_2    | <a href="#">10.0</a> | Version promoted to In Review  |
| 12-Apr-2016 10:45 | ronda_wilson_2    | <a href="#">10.0</a> | Current task Modify Content moved back to group inbox of group cmg031_cmgtechwriters_group |
| 25-Mar-2016 14:09 | ronda_wilson_2    | <a href="#">10.0</a> | Document assigned to the first task Modify Content of workflow Modify Content              |
| 25-Mar-2016 14:09 | ronda_wilson_2    | <a href="#">10.0</a> | New WIP version created  |
| 05-Mar-2016 20:38 | xdmsdoc           | <a href="#">9.0</a>  | Document extracted on cds+   |
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| 30-Jan-2016 08:13 | xdmsdoc           | <a href="#">9.0</a>  | Document extracted on cds+   |
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| 30-Jan-2016 01:03 | xdmsdoc           |                      | Reference information for products that apply to this collection has been updated          |
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25-Nov-2015 xdmsdoc Reference information for products that apply to this collection has been updated  
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19-Nov-2015 xdmsdoc [9.0](#) Document extracted on cds+  
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05-Nov-2015 xdmsdoc [9.0](#) Reference information for products that apply to this

01:01 document has been updated  
05-Nov-2015 xdmsdoc Reference information for products that apply to this collection has been updated  
00:54  
31-Oct-2015 xdmsdoc [9.0](#) Document extracted on cds+  
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31-Oct-2015 xdmsdoc Reference information for products that apply to this collection has been updated  
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26-Sep-2015 xdmsdoc [9.0](#) Document extracted on cds+  
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23-Sep-2015 xdmsdoc Reference information for products that apply to this collection has been updated  
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|                   |         |   |
|-------------------|---------|---|
| 15:01             |         | document has been updated   |
| 16-Sep-2015 14:24 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 16-Sep-2015 08:07 | xdmsdoc | <a href="#">9.0</a> Reference information for products that apply to this document has been updated |
| 16-Sep-2015 07:48 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 16-Sep-2015 07:29 | xdmsdoc | <a href="#">9.0</a> Reference information for products that apply to this document has been updated |
| 16-Sep-2015 07:18 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 16-Sep-2015 05:19 | xdmsdoc | <a href="#">9.0</a> Reference information for products that apply to this document has been updated |
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| 07-Feb-2015 00:55 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 06-Feb-2015 01:29 | xdmsdoc | <a href="#">9.0</a> Reference information for products that apply to this document has been updated |
| 06-Feb-2015 01:19 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 05-Feb-2015 02:52 | xdmsdoc | <a href="#">9.0</a> Document extracted on cds+  |
| 04-Feb-2015 18:14 | xdmsdoc | <a href="#">9.0</a> Document extracted on cds+  |
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| 01-Feb-2015 00:25 | xdmsdoc | <a href="#">9.0</a> Document extracted on cds+  |
| 30-Jan-2015 14:43 | xdmsdoc | <a href="#">9.0</a> Document extracted on cds+  |
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| 21-Jan-2015       | xdmsdoc | <a href="#">9.0</a> Reference information for products that apply to this                           |

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| 19-Sep-2014 20:36 | xdmsdoc           | <a href="#">9.0</a> Document extracted on cds+  |  |
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| 16-Sep-2014 14:01 | xdmsdoc           | <a href="#">9.0</a> Document extracted on cds+  |  |
| 16-Sep-2014 14:00 | michele_johnson_1 | <a href="#">9.0</a> Current task Approve completed and workflow completed                           | DE   |
| 16-Sep-2014 14:00 | michele_johnson_1 | <a href="#">9.0</a> Version promoted to FINAL   |  |
| 16-Sep-2014 13:59 | michele_johnson_1 | <a href="#">9.0</a> Current task Approve moved to personal inbox of user michele_johnson_1          |  |
| 16-Sep-2014 10:44 | tim_renk          | <a href="#">9.0</a> Current task Modify Content completed and document forwarded to task Approve    | TR - fixed broken link (Updating the BIOS - Notebooks) in second para, per KF #1291. |
| 16-Sep-2014 10:44 | tim_renk          | <a href="#">9.0</a> Version promoted to In Review   |  |
| 16-Sep-2014       | tim_renk          | <a href="#">9.0</a> New content checked-in  | Fixed broken link to Notebook BIOS doc in second para per submittal.                 |

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| 10:32             |               |                     |  |
| 16-Sep-2014 10:19 | tim_renk      | <a href="#">9.0</a> | Document assigned to the first task Modify Content of workflow Modify Content                                      |
| 16-Sep-2014 10:19 | tim_renk      | <a href="#">9.0</a> | New WIP version created  |
| 16-Sep-2014 03:59 | xdmsdoc       | <a href="#">8.2</a> | Reference information for products that apply to this document has been updated                                    |
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| 05-Sep-2014 08:23 | ryan_holman_1 | <a href="#">8.2</a> | FINAL version of this document has been affected by an update of shared properties on another instance or version. |
| 05-Sep-2014 08:23 | ryan_holman_1 | <a href="#">8.2</a> | FINAL version of this document has been affected by a direct update of its properties.                             |
| 05-Sep-2014 08:23 | ryan_holman_1 |                     | tms_categorization_topics updated.   |
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| 13-Aug-2014 01:35 | xdmsdoc |            | Reference information for products that apply to this collection has been updated |
| 12-Aug-2014 19:36 | xdmsdoc | <u>8.2</u> | Reference information for products that apply to this document has been updated   |
| 12-Aug-2014 19:00 | xdmsdoc |            | Reference information for products that apply to this collection has been updated |
| 08-Aug-2014 11:54 | xdmsdoc | <u>8.2</u> | Document extracted on cds+  |
| 06-Aug-2014 19:39 | xdmsdoc | <u>8.2</u> | Document extracted on cds+  |
| 06-Aug-2014 13:03 | xdmsdoc | <u>8.2</u> | Reference information for products that apply to this document has been updated   |
| 06-Aug-2014 12:56 | xdmsdoc |            | Reference information for products that apply to this collection has been updated |
| 29-Jul-2014 13:17 | xdmsdoc | <u>8.2</u> | Document extracted on cds+  |
| 29-Jul-2014 12:53 | xdmsdoc | <u>8.2</u> | Document extracted on cds+  |

|                   |                   |                     |  |   |
|-------------------|-------------------|---------------------|--|---|
| 29-Jul-2014 02:34 | xdmsdoc           | <a href="#">8.2</a> | Reference information for products that apply to this document has been updated            |   |
| 29-Jul-2014 01:58 | xdmsdoc           |                     | Reference information for products that apply to this collection has been updated          |   |
| 27-Jul-2014 16:23 | xdmsdoc           | <a href="#">8.2</a> | Document extracted on cds+   |   |
| 27-Jul-2014 15:10 | xdmsdoc           | <a href="#">8.2</a> | Document extracted on cds+   |   |
| 27-Jul-2014 01:29 | xdmsdoc           | <a href="#">8.2</a> | Reference information for products that apply to this document has been updated            |   |
| 27-Jul-2014 01:23 | xdmsdoc           |                     | Reference information for products that apply to this collection has been updated          |   |
| 25-Jul-2014 11:43 | xdmsdoc           | <a href="#">8.2</a> | Document extracted on cds+   |   |
| 25-Jul-2014 11:43 | xdmsdoc           | <a href="#">8.2</a> | Document extracted on cds+   |   |
| 25-Jul-2014 11:42 | randy_brown       | <a href="#">8.2</a> | Current task Approve completed and workflow completed                                      | DE RB - removed link to desktop document.   |
| 25-Jul-2014 11:42 | randy_brown       | <a href="#">8.2</a> | Version promoted to FINAL  |   |
| 25-Jul-2014 11:42 | randy_brown       | <a href="#">8.2</a> | Version promoted to In Review  |   |
| 25-Jul-2014 11:39 | randy_brown       | <a href="#">8.2</a> | New WIP version created  |   |
| 25-Jul-2014 11:38 | randy_brown       | <a href="#">8.1</a> | Current task Approve moved to personal inbox of user randy_brown                           |   |
| 25-Jul-2014 03:41 | xdmsdoc           | <a href="#">7.0</a> | Document extracted on cds+   |   |
| 24-Jul-2014 13:00 | xdmsdoc           | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated            |   |
| 24-Jul-2014 12:55 | xdmsdoc           |                     | Reference information for products that apply to this collection has been updated          |   |
| 24-Jul-2014 10:41 | aaron_carpenter_1 | <a href="#">8.1</a> | Current task Modify Content completed and document forwarded to task Approve               | As requested, after the second paragraph in the intro, I inserted instructions to update the BIOS then re-run the battery test. I a |
| 24-Jul-2014 10:41 | aaron_carpenter_1 | <a href="#">8.1</a> | Version promoted to In Review  |   |
| 24-Jul-2014 10:35 | aaron_carpenter_1 | <a href="#">8.1</a> | New content checked-in   |   |
| 24-Jul-2014 10:31 | aaron_carpenter_1 | <a href="#">8.1</a> | New WIP version created  |   |
| 24-Jul-2014 02:31 | xdmsdoc           | <a href="#">7.0</a> | Document extracted on cds+   |   |
| 23-Jul-2014 14:51 | xdmsdoc           | <a href="#">7.0</a> | Document extracted on cds+   |   |
| 23-Jul-2014 12:41 | xdmsdoc           | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated            |   |
| 23-Jul-2014 12:37 | xdmsdoc           |                     | Reference information for products that apply to this collection has been updated          |   |
| 21-Jul-2014 11:02 | aaron_carpenter_1 | <a href="#">8.0</a> | Current task Modify Content moved to personal inbox of user aaron_carpenter_1              |   |
| 21-Jul-2014 11:01 | aaron_carpenter_1 | <a href="#">8.0</a> | Version promoted to In Review  |   |
| 21-Jul-2014 11:01 | aaron_carpenter_1 | <a href="#">8.0</a> | Current task Modify Content moved back to group inbox of group cmg031_cmgtechwriters_group |   |
| 21-Jul-2014 11:00 | aaron_carpenter_1 | <a href="#">8.0</a> | New content checked-in   |   |
| 21-Jul-2014 10:55 | aaron_carpenter_1 | <a href="#">8.0</a> | Document assigned to the first task Modify Content of workflow Modify Content              |   |
| 21-Jul-2014 10:55 | aaron_carpenter_1 | <a href="#">8.0</a> | New WIP version created  |   |
| 20-Jul-2014 01:39 | xdmsdoc           | <a href="#">7.0</a> | Document extracted on cds+   |   |
| 19-Jul-2014 20:40 | xdmsdoc           | <a href="#">7.0</a> | Document extracted on cds+   |   |
| 19-Jul-2014 09:39 | xdmsdoc           | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated            |   |
| 19-Jul-2014       | xdmsdoc           |                     | Reference information for products that apply to this                                      |   |

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|-------------------|-------------|---------------------|--|
| 09:34             |             |                     | collection has been updated  |
| 18-Jul-2014 23:56 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 18-Jul-2014 13:26 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 18-Jul-2014 10:23 | xdmsdoc     | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated  |
| 18-Jul-2014 10:17 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated  |
| 17-Jul-2014 13:12 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 17-Jul-2014 13:12 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 17-Jul-2014 13:10 | wesley_dale | <a href="#">7.0</a> | FINAL version of this document has been affected by an update of shared properties on another instance or version.   |
| 17-Jul-2014 13:10 | wesley_dale | <a href="#">7.0</a> | Publication Code updated from Contextual content to not specified. Products updated.   |
| 17-Jul-2014 13:10 | wesley_dale |                     | FINAL version of this document has been affected by a direct update of its properties.   |
| 17-Jul-2014 13:10 | wesley_dale |                     | Publication Code updated from Contextual content to not specified. Products updated.   |
| 08-Jun-2014 00:42 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 02-Jun-2014 03:25 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 30-May-2014 21:47 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 29-May-2014 21:09 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 27-May-2014 10:56 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 26-May-2014 09:54 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 10-Apr-2014 11:07 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 10-Apr-2014 10:42 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 10-Apr-2014 10:10 | kelly_hamer | <a href="#">7.0</a> | FINAL version of this document has been affected by an update of shared properties on another instance or version.   |
| 10-Apr-2014 10:10 | kelly_hamer | <a href="#">7.0</a> | col_biz_def_property updated Names updated from not specified to IDF Issue Signature ID, IDF Issue Signature ID, II symptomcode=Batterywillnotcharge,symptomcode=Operatingsystempromptsabatteryalert,symptomcode=Howto:Usingthebattery |
| 10-Apr-2014 10:10 | kelly_hamer | <a href="#">7.0</a> | FINAL version of this document has been affected by a direct update of its properties.   |
| 10-Apr-2014 10:10 | kelly_hamer |                     | col_biz_def_property updated Names updated from not specified to IDF Issue Signature ID, IDF Issue Signature ID, II symptomcode=Batterywillnotcharge,symptomcode=Operatingsystempromptsabatteryalert,symptomcode=Howto:Usingthebattery |
| 10-Apr-2014 10:10 | kelly_hamer |                     | col_biz_def_property updated Names updated from not specified to IDF Issue Signature ID, IDF Issue Signature ID, II symptomcode=Batterywillnotcharge,symptomcode=Operatingsystempromptsabatteryalert,symptomcode=Howto:Usingthebattery |
| 31-Jan-2014 11:25 | xdmsdoc     |                     | Modified Collection Business Defined Properties for this Document.   |
| 18-Jan-2014 10:17 | xdmsdoc     | <a href="#">7.0</a> | Reference information for products that apply to this collection has been updated  |
| 11-Jan-2014 17:04 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 25-Oct-2013 14:39 | xdmsdoc     | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated  |
| 25-Oct-2013 14:26 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated  |
| 25-Oct-2013 02:39 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 24-Oct-2013 17:39 | xdmsdoc     | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated  |
| 24-Oct-2013 17:34 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated  |
| 28-Sep-2013 02:07 | xdmsdoc     | <a href="#">7.0</a> | Document extracted on cds+   |
| 27-Sep-2013 17:42 | xdmsdoc     | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated  |
| 27-Sep-2013 17:37 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated  |
| 19-Sep-2013 14:08 | xdmsdoc     | <a href="#">7.0</a> | Reference information for products that apply to this document has been updated  |

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| 19-Sep-2013 13:14 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 11-Sep-2013 17:07 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 11-Sep-2013 14:03 | artur_figueiredo_1 | <a href="#">7.0</a> FINAL version of this document has been affected by an update of shared properties on another instance or version. |
| 11-Sep-2013 14:03 | artur_figueiredo_1 | Publication Code updated from not specified to Contextual content.   |
| 11-Sep-2013 13:15 | artur_figueiredo_1 | Collection properties updated  |
| 11-Sep-2013 13:15 | artur_figueiredo_1 | Publication Code updated from not specified to Contextual content.   |
| 11-Sep-2013 13:15 | artur_figueiredo_1 | FINAL version of this document has been affected by an update of shared properties on another instance or version.                     |
| 11-Sep-2013 13:15 | artur_figueiredo_1 | Publication Code updated from Contextual content to not specified.   |
| 11-Sep-2013 13:15 | artur_figueiredo_1 | Collection properties updated  |
| 11-Sep-2013 13:15 | artur_figueiredo_1 | Publication Code updated from Contextual content to not specified.   |
| 10-Sep-2013 12:07 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 10-Sep-2013 11:53 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 05-Sep-2013 18:22 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 05-Sep-2013 03:14 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 05-Sep-2013 03:00 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 04-Sep-2013 00:20 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 19-Jul-2013 10:29 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 19-Jul-2013 09:51 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 10-Jul-2013 03:52 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 10-Jul-2013 02:55 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 21-Jun-2013 03:30 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 21-Jun-2013 02:40 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 21-Jun-2013 01:45 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 20-Jun-2013 09:09 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 20-Jun-2013 02:47 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 20-Jun-2013 01:51 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 14-Jun-2013 02:20 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 14-Jun-2013 01:32 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 14-Jun-2013 01:24 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 11-Jun-2013 09:25 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 11-Jun-2013 01:47 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 11-Jun-2013 01:33 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 29-May-2013 18:22 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 29-May-2013 01:58 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |
| 29-May-2013 01:47 | xdmsdoc            | Reference information for products that apply to this collection has been updated  |
| 28-May-2013 10:04 | xdmsdoc            | <a href="#">7.0</a> Document extracted on cds+   |
| 27-May-2013 02:50 | xdmsdoc            | <a href="#">7.0</a> Reference information for products that apply to this document has been updated                                    |

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| 27-May-2013 02:35 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 14-May-2013 18:03 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 14-May-2013 07:01 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 14-May-2013 06:34 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 09-May-2013 23:05 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 09-May-2013 02:07 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 09-May-2013 01:39 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 23-Apr-2013 01:55 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 23-Apr-2013 01:45 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 20-Apr-2013 04:32 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 20-Apr-2013 01:54 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 20-Apr-2013 01:45 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 19-Apr-2013 01:42 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 19-Apr-2013 01:31 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 16-Apr-2013 08:49 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 16-Apr-2013 02:08 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 16-Apr-2013 01:56 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 13-Apr-2013 05:10 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 03-Apr-2013 02:24 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 27-Mar-2013 07:30 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 27-Mar-2013 03:42 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 27-Mar-2013 02:29 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 08-Mar-2013 09:43 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 03-Mar-2013 00:07 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 02-Mar-2013 15:34 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 02-Mar-2013 14:45 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 01-Mar-2013 12:16 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 28-Feb-2013 11:06 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 28-Feb-2013 10:40 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 27-Feb-2013 16:53 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 27-Feb-2013 10:37 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |
| 27-Feb-2013 10:24 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 26-Feb-2013 21:33 | xdmsdoc | <a href="#">7.0</a> Document extracted on cds+  |
| 26-Feb-2013 12:12 | xdmsdoc | <a href="#">7.0</a> Reference information for products that apply to this document has been updated |

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|-------------------|-------------|---|
| 26-Feb-2013 12:01 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 23-Feb-2013 22:38 | xdmsdoc     | <a href="#">7.0</a> Document extracted on cds+  |
| 23-Feb-2013 09:16 | xdmsdoc     | <a href="#">7.0</a> Reference information for products that apply to this document has been updated               |
| 23-Feb-2013 09:03 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 21-Feb-2013 12:17 | xdmsdoc     | <a href="#">7.0</a> Document extracted on cds+  |
| 21-Feb-2013 03:16 | xdmsdoc     | <a href="#">7.0</a> Reference information for products that apply to this document has been updated               |
| 21-Feb-2013 02:38 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 15-Feb-2013 16:55 | xdmsdoc     | <a href="#">7.0</a> Document extracted on cds+  |
| 15-Feb-2013 16:54 | randy_brown | <a href="#">7.0</a> Current task Approve completed and workflow completed pass                                    |
| 15-Feb-2013 16:54 | randy_brown | <a href="#">7.0</a> Version promoted to FINAL   |
| 15-Feb-2013 16:48 | randy_brown | <a href="#">7.0</a> Current task Approve moved to personal inbox of user randy_brown                              |
| 15-Feb-2013 12:26 | tom_gorman  | <a href="#">7.0</a> Current task Modify Content completed and document forwarded to task Approve TG - Review edit |
| 15-Feb-2013 12:26 | tom_gorman  | <a href="#">7.0</a> Version promoted to In Review   |
| 15-Feb-2013 12:23 | tom_gorman  | <a href="#">7.0</a> New content checked-in TG - Review edit   |
| 11-Feb-2013 16:35 | tom_gorman  | <a href="#">7.0</a> Document assigned to the first task Modify Content of workflow Modify Content                 |
| 11-Feb-2013 16:35 | tom_gorman  | <a href="#">7.0</a> New WIP version created   |
| 01-Feb-2013 00:40 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 25-Jan-2013 23:07 | xdmsdoc     | <a href="#">6.0</a> Document extracted on cds+  |
| 25-Jan-2013 01:42 | xdmsdoc     | <a href="#">6.0</a> Reference information for products that apply to this document has been updated               |
| 25-Jan-2013 00:57 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 21-Dec-2012 08:06 | xdmsdoc     | <a href="#">6.0</a> Document extracted on cds+  |
| 20-Dec-2012 00:55 | xdmsdoc     | <a href="#">6.0</a> Reference information for products that apply to this document has been updated               |
| 20-Dec-2012 00:43 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 11-Dec-2012 08:39 | xdmsdoc     | <a href="#">6.0</a> Document extracted on cds+  |
| 11-Dec-2012 01:57 | xdmsdoc     | <a href="#">6.0</a> Reference information for products that apply to this document has been updated               |
| 11-Dec-2012 01:43 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 07-Dec-2012 00:24 | xdmsdoc     | <a href="#">6.0</a> Document extracted on cds+  |
| 06-Dec-2012 02:56 | xdmsdoc     | <a href="#">6.0</a> Reference information for products that apply to this document has been updated               |
| 06-Dec-2012 02:38 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 02-Dec-2012 14:38 | xdmsdoc     | <a href="#">6.0</a> Document extracted on cds+  |
| 02-Dec-2012 11:16 | xdmsdoc     | <a href="#">6.0</a> Reference information for products that apply to this document has been updated               |
| 02-Dec-2012 10:22 | xdmsdoc     | Reference information for products that apply to this collection has been updated                                 |
| 01-Dec-2012 04:44 | xdmsdoc     | <a href="#">6.0</a> Document extracted on cds+  |
| 01-Dec-2012 03:39 | xdmsdoc     | <a href="#">6.0</a> Reference information for products that apply to this document has been updated               |

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| 01-Dec-2012 03:03 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 22-Nov-2012 05:52 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
| 22-Nov-2012 00:24 | xdmsdoc | <a href="#">6.0</a> Reference information for products that apply to this document has been updated |
| 22-Nov-2012 00:17 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 21-Nov-2012 08:10 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 16-Nov-2012 12:30 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
| 15-Nov-2012 15:57 | xdmsdoc | <a href="#">6.0</a> Reference information for products that apply to this document has been updated |
| 15-Nov-2012 15:42 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 09-Nov-2012 01:43 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
| 08-Nov-2012 18:16 | xdmsdoc | <a href="#">6.0</a> Reference information for products that apply to this document has been updated |
| 08-Nov-2012 17:09 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 26-Oct-2012 19:56 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
| 26-Oct-2012 18:56 | xdmsdoc | <a href="#">6.0</a> Reference information for products that apply to this document has been updated |
| 26-Oct-2012 18:10 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 25-Oct-2012 02:27 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
| 24-Oct-2012 18:10 | xdmsdoc | <a href="#">6.0</a> Reference information for products that apply to this document has been updated |
| 24-Oct-2012 17:13 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 21-Oct-2012 15:28 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
| 20-Oct-2012 23:47 | xdmsdoc | <a href="#">6.0</a> Reference information for products that apply to this document has been updated |
| 20-Oct-2012 22:01 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 19-Oct-2012 02:24 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 13-Oct-2012 04:21 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
| 12-Oct-2012 14:20 | xdmsdoc | <a href="#">6.0</a> Reference information for products that apply to this document has been updated |
| 12-Oct-2012 13:38 | xdmsdoc | Reference information for products that apply to this collection has been updated                   |
| 08-Oct-2012 19:26 | xdmsdoc | <a href="#">6.0</a> Document extracted on cds+  |
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| 09-Sep-2010 17:55 | xdmsdoc | <a href="#"><u>6.0</u></a> | Reference information for products that apply to this document has been updated   |
| 09-Sep-2010 17:18 | xdmsdoc |                            | Reference information for products that apply to this collection has been updated |
| 09-Sep-2010 01:19 | xdmsdoc | <a href="#"><u>6.0</u></a> | Reference information for products that apply to this document has been updated   |

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|-------------------|-------------|---------------------|--|
| 09-Sep-2010 01:13 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 08-Sep-2010 19:27 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 08-Sep-2010 18:20 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 08-Sep-2010 17:18 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 05-Sep-2010 18:05 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 05-Sep-2010 17:28 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 04-Sep-2010 11:19 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 03-Sep-2010 17:57 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 03-Sep-2010 17:28 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 01-Sep-2010 23:29 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 01-Sep-2010 19:14 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 01-Sep-2010 19:10 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 01-Sep-2010 18:03 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 01-Sep-2010 17:20 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 31-Aug-2010 23:43 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 31-Aug-2010 17:55 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 31-Aug-2010 17:19 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 29-Aug-2010 05:34 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 28-Aug-2010 17:26 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 28-Aug-2010 16:51 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 27-Aug-2010 18:54 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 27-Aug-2010 17:58 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 25-Aug-2010 21:23 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 25-Aug-2010 20:34 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 25-Aug-2010 19:52 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 24-Aug-2010 19:12 | xdmsdoc     | <a href="#">6.0</a> | Reference information for products that apply to this document has been updated                                    |
| 24-Aug-2010 18:33 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated                                  |
| 23-Aug-2010 10:16 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 23-Aug-2010 10:15 | xdmsdoc     | <a href="#">6.0</a> | Document extracted by cds_plus   |
| 23-Aug-2010 10:15 | wesley_dale | <a href="#">6.0</a> | Modified Business Defined Properties for this Document.  |
| 23-Aug-2010 10:15 | wesley_dale | <a href="#">6.0</a> | FINAL version of this document has been affected by an update of shared properties on another instance or version. |
| 23-Aug-2010 10:15 | wesley_dale | <a href="#">6.0</a> | FINAL version of this document has been affected by a direct update of its properties.                             |
| 23-Aug-2010 10:15 | wesley_dale |                     | Collection properties updated  |
| 23-Aug-2010 10:15 | wesley_dale | <a href="#">6.0</a> | FINAL version of this document has been affected by a direct   |

|                   |             |                     |   |
|-------------------|-------------|---------------------|---|
| 10:15             |             |                     | update of its properties.   |
| 23-Aug-2010 10:15 | wesley_dale | <a href="#">6.0</a> | Object properties updated Search keywords updated from EFI, UEFI, Vista, battery, capacity, error message to 601, 602, EFI, UEFI, Vista, battery, capacity, |
| 23-Aug-2010 10:14 | wesley_dale | <a href="#">6.0</a> | Current task Modify Content completed and workflow completed added tables and faq sections  |
| 23-Aug-2010 10:14 | wesley_dale | <a href="#">6.0</a> | Version promoted to FINAL   |
| 23-Aug-2010 10:14 | wesley_dale | <a href="#">6.0</a> | Version promoted to In Review   |
| 23-Aug-2010 10:14 | wesley_dale | <a href="#">6.0</a> | Object properties updated Set the LT processing flag;. Full Title updated.  |
| 23-Aug-2010 10:14 | wesley_dale | <a href="#">6.0</a> | New content checked-in added tables and faq sections  |
| 23-Aug-2010 09:46 | wesley_dale | <a href="#">6.0</a> | Document assigned to the first task Modify Content of workflow Modify Content   |
| 23-Aug-2010 09:46 | wesley_dale | <a href="#">6.0</a> | New WIP version created   |
| 21-Aug-2010 19:29 | xdmsdoc     | <a href="#">5.0</a> | Reference information for products that apply to this document has been updated   |
| 21-Aug-2010 18:34 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated   |
| 20-Aug-2010 01:41 | xdmsdoc     | <a href="#">5.0</a> | Reference information for products that apply to this document has been updated   |
| 20-Aug-2010 01:30 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated   |
| 19-Aug-2010 01:27 | xdmsdoc     | <a href="#">5.0</a> | Reference information for products that apply to this document has been updated   |
| 19-Aug-2010 01:21 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated   |
| 18-Aug-2010 21:44 | xdmsdoc     | <a href="#">5.0</a> | Document extracted by cds_plus  |
| 18-Aug-2010 20:46 | xdmsdoc     | <a href="#">5.0</a> | Reference information for products that apply to this document has been updated   |
| 18-Aug-2010 19:58 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated   |
| 17-Aug-2010 21:22 | xdmsdoc     | <a href="#">5.0</a> | Reference information for products that apply to this document has been updated   |
| 17-Aug-2010 20:35 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated   |
| 15-Aug-2010 02:02 | xdmsdoc     | <a href="#">5.0</a> | Document extracted by cds_plus  |
| 14-Aug-2010 18:29 | xdmsdoc     | <a href="#">5.0</a> | Reference information for products that apply to this document has been updated   |
| 14-Aug-2010 17:42 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated   |
| 13-Aug-2010 19:12 | xdmsdoc     | <a href="#">5.0</a> | Reference information for products that apply to this document has been updated   |
| 13-Aug-2010 18:35 | xdmsdoc     |                     | Reference information for products that apply to this collection has been updated   |
| 13-Aug-2010 10:28 | xdmsdoc     | <a href="#">5.0</a> | Document extracted by cds_plus  |
| 13-Aug-2010 10:27 | wesley_dale | <a href="#">5.0</a> | Current task Modify Content completed and workflow completed It removed link to old document  |
| 13-Aug-2010 10:27 | wesley_dale | <a href="#">5.0</a> | Version promoted to FINAL   |
| 13-Aug-2010 10:27 | wesley_dale | <a href="#">5.0</a> | Version promoted to In Review   |
| 13-Aug-2010 10:27 | wesley_dale | <a href="#">5.0</a> | New content checked-in It removed link to old document  |
| 13-Aug-2010 10:26 | wesley_dale | <a href="#">5.0</a> | Document assigned to the first task Modify Content of workflow Modify Content   |
| 13-Aug-2010 10:26 | wesley_dale | <a href="#">5.0</a> | New WIP version created   |
| 13-Aug-2010 05:00 | xdmsdoc     | <a href="#">4.1</a> | Document extracted by cds_plus  |
| 13-Aug-2010 01:30 | xdmsdoc     | <a href="#">4.1</a> | Reference information for products that apply to this document has been updated   |
| 13-Aug-2010       | xdmsdoc     |                     | Reference information for products that apply to this   |

01:24 collection has been updated  
12-Aug-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
19:12  
12-Aug-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
18:40  
12-Aug-2010 xdmsdoc [4.1](#) Document extracted by cds\_plus  
02:43  
12-Aug-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
01:22  
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19:11  
11-Aug-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
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07-Aug-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
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06-Aug-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
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06-Aug-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
18:19  
05-Aug-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
19:04  
05-Aug-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
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04-Aug-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
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04-Aug-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
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03-Aug-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
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03-Aug-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
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02-Aug-2010 xdmsdoc [4.1](#) Document extracted by cds\_plus  
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02-Aug-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
19:19  
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01-Aug-2010 xdmsdoc [4.1](#) Document extracted by cds\_plus  
01:51  
31-Jul-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
18:34  
31-Jul-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
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30-Jul-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
01:24  
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28-Jul-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
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28-Jul-2010 xdmsdoc Reference information for products that apply to this collection has been updated  
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27-Jul-2010 xdmsdoc [4.1](#) Reference information for products that apply to this document has been updated  
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27-Jul-2010 xdmsdoc Reference information for products that apply to this

13:14 collection has been updated  
24-Jul-2010 xdmsdoc [4.1](#) Document extracted by  
23:07 cds\_plus  
24-Jul-2010 xdmsdoc [4.1](#) Reference information for  
17:09 products that apply to this  
document has been updated  
24-Jul-2010 xdmsdoc Reference information for  
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collection has been updated  
24-Jul-2010 xdmsdoc [4.1](#) Document extracted by  
01:56 cds\_plus  
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19:24 products that apply to this  
document has been updated  
23-Jul-2010 xdmsdoc Reference information for  
19:15 products that apply to this  
collection has been updated  
23-Jul-2010 xdmsdoc [4.1](#) Reference information for  
18:13 products that apply to this  
document has been updated  
23-Jul-2010 xdmsdoc Reference information for  
17:47 products that apply to this  
collection has been updated  
22-Jul-2010 xdmsdoc [4.1](#) Reference information for  
19:09 products that apply to this  
document has been updated  
22-Jul-2010 xdmsdoc Reference information for  
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22-Jul-2010 xdmsdoc [4.1](#) Reference information for  
01:30 products that apply to this  
document has been updated  
22-Jul-2010 xdmsdoc Reference information for  
01:17 products that apply to this  
collection has been updated  
21-Jul-2010 xdmsdoc [4.1](#) Reference information for  
18:52 products that apply to this  
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21-Jul-2010 xdmsdoc Reference information for  
18:20 products that apply to this  
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18:39 products that apply to this  
collection has been updated  
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16-Jul-2010 xdmsdoc Reference information for  
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16-Jul-2010 xdmsdoc [4.1](#) Document extracted by  
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16-Jul-2010 xdmsdoc [4.1](#) Reference information for  
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16-Jul-2010 xdmsdoc Reference information for  
01:15 products that apply to this  
collection has been updated  
15-Jul-2010 xdmsdoc [4.1](#) Reference information for  
18:50 products that apply to this  
document has been updated  
15-Jul-2010 xdmsdoc Reference information for  
18:20 products that apply to this  
collection has been updated  
13-Jul-2010 xdmsdoc [4.1](#) Reference information for  
18:36 products that apply to this  
document has been updated  
13-Jul-2010 xdmsdoc Reference information for  
18:01 products that apply to this  
collection has been updated  
10-Jul-2010 xdmsdoc [4.1](#) Document extracted by  
22:50 cds\_plus  
10-Jul-2010 xdmsdoc [4.1](#) Reference information for  
17:10 products that apply to this  
document has been updated  
10-Jul-2010 xdmsdoc Reference information for  
16:35 products that apply to this  
collection has been updated  
09-Jul-2010 xdmsdoc [4.1](#) Document extracted by  
18:40 cds\_plus  
08-Jul-2010 xdmsdoc [4.1](#) Reference information for  
18:42 products that apply to this  
document has been updated  
08-Jul-2010 xdmsdoc Reference information for  
17:57 products that apply to this  
collection has been updated  
07-Jul-2010 xdmsdoc [4.1](#) Reference information for  
products that apply to this

|                   |                   |  |   |
|-------------------|-------------------|--|---|
| 13:53             |                   | document has been updated  |   |
| 07-Jul-2010 13:46 | xdmsdoc           | Reference information for products that apply to this collection has been updated  |   |
| 07-Jul-2010 07:03 | xdmsdoc           | <a href="#">4.1</a> Document extracted by cds_plus   |   |
| 06-Jul-2010 06:16 | xdmsdoc           | <a href="#">4.1</a> Reference information for products that apply to this document has been updated                                    |   |
| 06-Jul-2010 00:45 | xdmsdoc           | <a href="#">4.1</a> Reference information for products that apply to this collection has been updated                                  |   |
| 02-Jul-2010 14:51 | xdmsdoc           | <a href="#">4.1</a> Document extracted by cds_plus   |   |
| 01-Jul-2010 18:56 | xdmsdoc           | <a href="#">4.1</a> Reference information for products that apply to this document has been updated                                    |   |
| 01-Jul-2010 18:09 | xdmsdoc           | <a href="#">4.1</a> Reference information for products that apply to this collection has been updated                                  |   |
| 30-Jun-2010 21:17 | xdmsdoc           | <a href="#">4.1</a> Document extracted by cds_plus   |   |
| 30-Jun-2010 19:22 | xdmsdoc           | <a href="#">4.1</a> Reference information for products that apply to this document has been updated                                    |   |
| 30-Jun-2010 19:13 | xdmsdoc           | <a href="#">4.1</a> Reference information for products that apply to this collection has been updated                                  |   |
| 29-Jun-2010 14:54 | xdmsdoc           | <a href="#">4.1</a> Document extracted by cds_plus   |   |
| 29-Jun-2010 14:47 | wesley_dale       | <a href="#">4.1</a> FINAL version of this document has been affected by an update of shared properties on another instance or version. | Products updated.   |
| 29-Jun-2010 14:47 | wesley_dale       | <a href="#">4.1</a> FINAL version of this document has been affected by a direct update of its properties.                             | Products updated.   |
| 29-Jun-2010 14:47 | wesley_dale       | Collection properties updated  | Products updated.   |
| 28-Jun-2010 14:41 | xdmsdoc           | <a href="#">4.1</a> Document extracted by cds_plus   |   |
| 28-Jun-2010 14:36 | michael_steinbach | <a href="#">4.1</a> Current task Modify Content completed and workflow completed   | Released. EFI Topic Maint. Minor text changes, changed link to EFI trailhead. Re-LT |
| 28-Jun-2010 14:35 | michael_steinbach | <a href="#">4.1</a> Version promoted to FINAL  |   |
| 28-Jun-2010 14:35 | michael_steinbach | <a href="#">4.1</a> Version promoted to In Review  |   |
| 28-Jun-2010 14:35 | michael_steinbach | <a href="#">4.1</a> New content checked-in   | Released. EFI Topic Maint. Minor text changes, changed link to EFI trailhead. Re-LT |
| 28-Jun-2010 13:58 | michael_steinbach | <a href="#">4.1</a> New WIP version created  |   |
| 28-Jun-2010 13:58 | michael_steinbach | <a href="#">4.0</a> Current task Modify Content moved to personal inbox of user michael_steinbach                                      |   |
| 26-Jun-2010 06:07 | xdmsdoc           | <a href="#">3.0</a> Document extracted by cds_plus   |   |
| 25-Jun-2010 19:13 | xdmsdoc           | <a href="#">3.0</a> Reference information for products that apply to this document has been updated                                    |   |
| 25-Jun-2010 17:58 | xdmsdoc           | Reference information for products that apply to this collection has been updated  |   |
| 24-Jun-2010 12:55 | xdmsdoc           | <a href="#">3.0</a> Document extracted by cds_plus   |   |
| 24-Jun-2010 10:43 | wesley_dale       | <a href="#">3.0</a> FINAL version of this document has been affected by an update of shared properties on another instance or version. | Symptom updated from not specified to error message.                                |
| 24-Jun-2010 10:43 | wesley_dale       | <a href="#">3.0</a> FINAL version of this document has been affected by a direct update of its properties.                             | Symptom updated from not specified to error message.                                |
| 24-Jun-2010 10:43 | wesley_dale       | Collection properties updated  | Symptom updated from not specified to error message.                                |
| 23-Jun-2010 19:10 | xdmsdoc           | <a href="#">3.0</a> Reference information for products that apply to this document has been updated                                    |   |
| 23-Jun-2010 17:34 | xdmsdoc           | Reference information for products that apply to this collection has been updated  |   |
| 22-Jun-2010 21:00 | xdmsdoc           | <a href="#">3.0</a> Document extracted by cds_plus   |   |
| 22-Jun-2010 18:30 | xdmsdoc           | <a href="#">3.0</a> Reference information for products that apply to this document has been updated                                    |   |
| 22-Jun-2010 17:19 | xdmsdoc           | Reference information for products that apply to this collection has been updated  |   |

|                   |                |                     |  |  |
|-------------------|----------------|---------------------|--|--|
| 22-Jun-2010 14:28 | jennifer_moses | <a href="#">4.0</a> | Version promoted to In Review  |  |
| 22-Jun-2010 14:28 | jennifer_moses | <a href="#">4.0</a> | Current task Modify Content moved back to group inbox of group cmg031_cmgtechwriters_group | HOLD UEFI Topic Maint  |
| 22-Jun-2010 14:28 | jennifer_moses | <a href="#">4.0</a> | New content checked-in   | HOLD UEFI Topic Maint  |
| 22-Jun-2010 13:33 | jennifer_moses | <a href="#">4.0</a> | Object properties updated  | Search keywords updated from EFI, Vista, battery, capacity, error message to EFI, UEFI, Vista, battery, capacity, error message. |
| 22-Jun-2010 13:26 | jennifer_moses | <a href="#">4.0</a> | Document assigned to the first task  | Modify Content of workflow   |
| 22-Jun-2010 13:26 | jennifer_moses | <a href="#">4.0</a> | Modify Content   |  |
| 19-Jun-2010 05:38 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 18-Jun-2010 17:55 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 18-Jun-2010 17:25 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 17-Jun-2010 18:55 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 17-Jun-2010 17:33 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 17-Jun-2010 01:20 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 17-Jun-2010 01:11 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 17-Jun-2010 00:46 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 16-Jun-2010 19:01 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 16-Jun-2010 17:51 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 15-Jun-2010 20:07 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 15-Jun-2010 18:46 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 15-Jun-2010 17:47 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 13-Jun-2010 02:14 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 12-Jun-2010 17:57 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 12-Jun-2010 16:48 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 12-Jun-2010 05:11 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 11-Jun-2010 20:17 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 11-Jun-2010 19:02 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 11-Jun-2010 00:34 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 10-Jun-2010 18:47 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 10-Jun-2010 17:51 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 10-Jun-2010 00:07 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 09-Jun-2010 18:03 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
| 09-Jun-2010 17:41 | xdmsdoc        |                     | Reference information for products that apply to this collection has been updated          |  |
| 09-Jun-2010 05:49 | xdmsdoc        | <a href="#">3.0</a> | Document extracted by cds_plus   |  |
| 08-Jun-2010 18:38 | xdmsdoc        | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated            |  |
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| 19-Oct-2009 10:08 | wesley_dale        | <a href="#">3.0</a> | Products updated.  |
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| 23-Oct-2008 09:45 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated      |   |
| 21-Oct-2008 10:37 | xdmsdoc            | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated        |   |
| 21-Oct-2008 10:16 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated      |   |
| 16-Oct-2008 09:46 | xdmsdoc            | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated        |   |
| 16-Oct-2008 09:27 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated      |   |
| 09-Oct-2008 13:08 | xdmsdoc            | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated        |   |
| 09-Oct-2008 12:47 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated      |   |
| 07-Oct-2008 09:50 | xdmsdoc            | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated        |   |
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| 01-Oct-2008 04:09 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated      |   |
| 30-Sep-2008 09:40 | xdmsdoc            | <a href="#">3.0</a> | Reference information for products that apply to this document has been updated        |   |

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| 30-Sep-2008 09:25 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 25-Sep-2008 09:36 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 25-Sep-2008 09:18 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 23-Sep-2008 06:38 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 23-Sep-2008 05:36 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 18-Sep-2008 09:35 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 18-Sep-2008 09:16 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 16-Sep-2008 12:19 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 16-Sep-2008 11:10 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 12-Sep-2008 09:23 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 12-Sep-2008 09:05 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 10-Sep-2008 11:45 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 10-Sep-2008 11:11 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 04-Sep-2008 21:26 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 04-Sep-2008 20:56 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 30-Aug-2008 20:50 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 30-Aug-2008 20:41 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 29-Aug-2008 21:33 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 29-Aug-2008 21:14 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 27-Aug-2008 22:18 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 27-Aug-2008 21:55 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 26-Aug-2008 22:50 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 26-Aug-2008 22:25 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 23-Aug-2008 20:50 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 23-Aug-2008 20:43 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 16-Aug-2008 20:58 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
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| 14-Aug-2008 22:11 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 14-Aug-2008 21:47 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 09-Aug-2008 21:22 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 09-Aug-2008 21:15 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 05-Aug-2008 22:36 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |
| 05-Aug-2008 22:12 | xdmsdoc | Reference information for products that apply to this collection has been updated          |
| 31-Jul-2008 21:51 | xdmsdoc | <u>3.0</u> Reference information for products that apply to this document has been updated |

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| 31-Jul-2008<br>21:24 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 30-Jul-2008<br>22:14 | xdmsdoc            | <u>3.0</u> Reference information for products that apply to this document has been updated       |   |
| 30-Jul-2008<br>21:53 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 23-Jul-2008<br>21:49 | xdmsdoc            | <u>3.0</u> Reference information for products that apply to this document has been updated       |   |
| 23-Jul-2008<br>21:31 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 23-Jul-2008<br>08:15 | nicklas_sprouffske | <u>3.0</u> Document extracted by cds_plus  |   |
| 23-Jul-2008<br>07:38 | michael_steinbach  | <u>3.0</u> Current task Approve completed and workflow completed                                 | Updated link back to website  |
| 23-Jul-2008<br>07:38 | michael_steinbach  | <u>3.0</u> Version promoted to FINAL   |   |
| 23-Jul-2008<br>07:38 | michael_steinbach  | <u>3.0</u> Current task Approve moved to personal inbox of user michael_steinbach                |   |
| 22-Jul-2008<br>21:30 | xdmsdoc            | <u>2.1</u> Reference information for products that apply to this document has been updated       |   |
| 22-Jul-2008<br>21:08 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 16-Jul-2008<br>21:58 | xdmsdoc            | <u>2.1</u> Reference information for products that apply to this document has been updated       |   |
| 16-Jul-2008<br>21:40 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 12-Jul-2008<br>21:11 | xdmsdoc            | <u>2.1</u> Reference information for products that apply to this document has been updated       |   |
| 12-Jul-2008<br>20:57 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 08-Jul-2008<br>21:50 | xdmsdoc            | <u>2.1</u> Reference information for products that apply to this document has been updated       |   |
| 08-Jul-2008<br>21:23 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 08-Jul-2008<br>11:00 | deborah_davitt     | <u>3.0</u> Current task Create Content completed and document forwarded to task Approve          | Edited Tech center link.  |
| 08-Jul-2008<br>11:00 | deborah_davitt     | <u>3.0</u> Version promoted to In Review   |   |
| 08-Jul-2008<br>11:00 | deborah_davitt     | <u>3.0</u> New content checked-in  | Edited Tech center link.  |
| 08-Jul-2008<br>10:59 | deborah_davitt     | <u>3.0</u> Document assigned to the first task Create Content of workflow Support Communications |   |
| 08-Jul-2008<br>10:59 | deborah_davitt     | <u>3.0</u> New WIP version created   |   |
| 07-Jul-2008<br>11:38 | nicklas_sprouffske | <u>2.1</u> Document extracted by cds_plus  |   |
| 07-Jul-2008<br>11:16 | michael_steinbach  | <u>2.1</u> Current task Approve completed and workflow completed                                 | removed ref to  |
| 07-Jul-2008<br>11:16 | michael_steinbach  | <u>2.1</u> Version promoted to FINAL   |   |
| 07-Jul-2008<br>11:16 | michael_steinbach  | <u>2.1</u> Version promoted to In Review   |   |
| 07-Jul-2008<br>11:16 | michael_steinbach  | <u>2.1</u> New content checked-in  | removed ref to '602' in error message Per Brandun Lunn  |
| 07-Jul-2008<br>11:08 | michael_steinbach  | <u>2.1</u> New WIP version created   |   |
| 07-Jul-2008<br>11:08 | michael_steinbach  | <u>2.0</u> Current task Approve moved to personal inbox of user michael_steinbach                |   |
| 27-Jun-2008<br>14:19 | xdmsdoc            | <u>1.2</u> Reference information for products that apply to this document has been updated       |   |
| 27-Jun-2008<br>14:09 | xdmsdoc            | Reference information for products that apply to this collection has been updated                |   |
| 16-Jun-2008<br>14:29 | catherine_linton   | <u>2.0</u> Current task Modify Content completed and document forwarded to task Approve          |   |
| 16-Jun-2008<br>14:29 | catherine_linton   | <u>2.0</u> Version promoted to In Review   |   |
| 16-Jun-2008<br>14:29 | catherine_linton   | <u>2.0</u> New content checked-in  | Revised for Learning Center to include "This document pertains to HP Notebook PCs with the HP Startup Support Environment." a |

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|-------------------|--------------------|---------------------|---|
| 14:29             |                    |                     |   |
| 16-Jun-2008 14:19 | catherine_linton   | <a href="#">2.0</a> | Document assigned to the first task Modify Content of workflow Modify Content   |
| 16-Jun-2008 14:19 | catherine_linton   | <a href="#">2.0</a> | New WIP version created   |
| 16-Jun-2008 00:41 | xdmsdoc            | <a href="#">1.2</a> | Reference information for products that apply to this document has been updated   |
| 16-Jun-2008 00:14 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 09-Jun-2008 08:13 | nicklas_sprouffske | <a href="#">1.2</a> | Document extracted by cds_plus  |
| 09-Jun-2008 07:52 | michael_steinbach  | <a href="#">1.2</a> | FINAL version of this document has been affected by a direct update of its properties. Products updated.  |
| 09-Jun-2008 07:52 | michael_steinbach  |                     | Collection properties updated Products updated.   |
| 09-Jun-2008 07:50 | michael_steinbach  | <a href="#">1.2</a> | FINAL version of this document has been affected by a direct update of its properties. Products updated.  |
| 09-Jun-2008 07:50 | michael_steinbach  |                     | Collection properties updated link EFI docs to one product line. Products updated.  |
| 08-Jun-2008 00:45 | xdmsdoc            | <a href="#">1.2</a> | Reference information for products that apply to this document has been updated   |
| 08-Jun-2008 00:14 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 06-Jun-2008 10:29 | nicklas_sprouffske | <a href="#">1.2</a> | Document extracted by cds_plus  |
| 06-Jun-2008 09:59 | catherine_linton   | <a href="#">1.2</a> | Current task Create Content completed and workflow completed  |
| 06-Jun-2008 09:59 | catherine_linton   | <a href="#">1.2</a> | Version promoted to FINAL   |
| 06-Jun-2008 09:59 | catherine_linton   | <a href="#">1.2</a> | Version promoted to In Review   |
| 06-Jun-2008 09:59 | catherine_linton   | <a href="#">1.2</a> | New content checked-in Release for LC.  |
| 06-Jun-2008 09:58 | catherine_linton   | <a href="#">1.2</a> | New WIP version created   |
| 06-Jun-2008 09:48 | catherine_linton   | <a href="#">1.1</a> | Current task Create Content moved to personal inbox of user catherine_linton  |
| 06-Jun-2008 01:04 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 04-Jun-2008 19:35 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 02-Jun-2008 13:45 | michael_steinbach  | <a href="#">1.1</a> | Object properties updated For the special HPHAS startup documents. Project updated from NPC Vista Startup to NPC EFI.                           |
| 02-Jun-2008 10:58 | michael_steinbach  | <a href="#">1.1</a> | Object properties updated Search keywords updated from Vista, battery, capacity, error message to EFI, Vista, battery, capacity, error message. |
| 02-Jun-2008 10:57 | michael_steinbach  | <a href="#">1.1</a> | Version promoted to In Review   |
| 02-Jun-2008 10:57 | michael_steinbach  | <a href="#">1.1</a> | Current task Create Content moved back to group inbox of group cmg031_sctechwriters_group added link to Brandon                                 |
| 02-Jun-2008 10:57 | michael_steinbach  | <a href="#">1.1</a> | New content checked-in added link to Brandon's official battery doc, used section of indent error message                                       |
| 02-Jun-2008 10:50 | michael_steinbach  | <a href="#">1.1</a> | New content checked-in Minor wording change Per Brandon   |
| 02-Jun-2008 10:30 | michael_steinbach  | <a href="#">1.1</a> | New WIP version created   |
| 02-Jun-2008 10:30 | michael_steinbach  | <a href="#">1.0</a> | Current task Create Content moved to personal inbox of user michael_steinbach   |
| 30-May-2008 00:18 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 28-May-2008 23:58 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 25-May-2008 23:52 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 22-May-2008 23:49 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |
| 22-May-2008 00:00 | xdmsdoc            |                     | Reference information for products that apply to this collection has been updated   |

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| 20-May-2008 23:55 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 20-May-2008 16:32 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 17-May-2008 00:23 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 15-May-2008 23:41 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 14-May-2008 23:51 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 08-May-2008 23:54 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 08-May-2008 00:01 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 07-May-2008 10:41 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 07-May-2008 00:19 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 05-May-2008 10:37 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 05-May-2008 05:44 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 26-Apr-2008 19:54 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 25-Apr-2008 20:01 | xdmsdoc        | Reference information for products that apply to this collection has been updated                             |  |
| 25-Apr-2008 14:12 | deborah_davitt | <a href="#">1.0</a> Version promoted to In Review   |  |
| 25-Apr-2008 14:12 | deborah_davitt | <a href="#">1.0</a> Current task Create Content moved back to group inbox of group cmg031_sctechwriters_group | Created from XML original.   |
| 25-Apr-2008 14:12 | deborah_davitt | <a href="#">1.0</a> New content checked-in  | Created from XML original.   |
| 25-Apr-2008 14:12 | deborah_davitt | <a href="#">1.0</a> New content checked-in  |  |
| 25-Apr-2008 14:09 | deborah_davitt | Collection properties updated   | Products updated. Content Topic updated from not specified to software. Environments updated from not specified to Windows-En  |
| 25-Apr-2008 14:09 | deborah_davitt | <a href="#">1.0</a> Object properties updated   | Full Title updated. Disclosure Level updated from HP Confidential to Public. Search keywords updated from not specified to Vista, CallCenter, INTERNET. Clean Content Flag updated. Description updated. |
| 25-Apr-2008 14:05 | deborah_davitt | Collection properties updated   | Document Type updated from not specified to Support Information.   |
| 25-Apr-2008 14:05 | deborah_davitt | <a href="#">1.0</a> Object properties updated   | Original Filename updated.   |
| 25-Apr-2008 14:05 | deborah_davitt | <a href="#">1.0</a> Document assigned to the first task Create Content of workflow Support Communications     |  |
| 25-Apr-2008 14:05 | deborah_davitt | <a href="#">1.0</a> New WIP c_support_doc created   |  |
| 25-Apr-2008 14:05 | deborah_davitt | New c_support_col object created  |  |

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Server Time : 20-Apr-2023 07:27:27 UTC

**EXHIBIT B**

# HP Notebook PCs - HP Battery Alert Appears Before Windows Starts

[Battery storage capacity](#)

[Differences between primary and secondary battery messages](#)

[Resolving the Battery Alert message](#)

[Frequently asked questions](#)

**This document pertains to HP Notebook computers with the HP Unified Extensible Firmware Interface (UEFI) beginning in late 2008.**

On startup, HP utilities perform a system validation. Once your computer has passed this check, the utilities then performs a battery check by examining the remaining capacity of the primary battery as well as the capacity of any secondary battery that may be installed.

In order to confirm that the battery results are accurate, update the BIOS to the latest version, and then run the battery test again from UEFI Setup or HPSA. For more information on how to update the BIOS, please see the appropriate support document for specific steps:

- [Updating the BIOS \(Notebooks\)](#)
- [Updating the BIOS \(Desktops\)](#)

## Battery storage capacity

The Battery storage capacity is the amount of energy the battery can store to power a portable device such as a notebook computer. The lower the storage capacity of a battery, the shorter amount of time it can power a portable device. All rechargeable batteries gradually lose their storage capacity. This loss in storage capacity (aging) is irreversible and cannot be restored. The maximum storage capacity of a new battery can be very different from the maximum storage capacity of a battery after one year of use.

If the system detects that the storage capacity of the battery is very low, it will display an alert:

### Illustration A:

HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low.

For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER - Continue Startup

For more information, please visit: [www.hp.com/go/techcenter/startup](http://www.hp.com/go/techcenter/startup)

The message will appear for 15 seconds and then disappear as the normal startup process continues.

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## Differences between primary and secondary battery messages

- If Primary (internal) Battery (601) appears in the alert message, it means the measured storage capacity of the primary (internal) battery is less than 25% of the original storage capacity. The number "601" denotes the associated error code that is recorded in the system log.
- If Secondary (external) Battery (602) appears in the alert message, it means the measured storage capacity of the secondary (external) battery is less than 25% of the original storage capacity. The number "602" denotes the associated error code that is recorded in the system log.

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## Resolving the Battery Alert message

To resolve a Battery Alert message, you should perform the Battery Test in the System Diagnostics (F2) environment, and calibrate the battery for best performance.

To access the **HP System Diagnostics Battery Test**, turn on the computer and immediately press the **esc** key to display the Startup Menu. Press the System Diagnostics **F2** key, and then select the **Battery Test** option.

For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)#NEW#](#).

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## Frequently asked questions

### + FAQ: Why does HP offer the Battery Alert?

The HP Battery Alert was created to help improve mobile computing experiences by alerting you before a battery has lost all of its usable storage capacity.

### + FAQ: What is "storage capacity," and what does it mean when battery storage capacity is "very low"?

The storage capacity, also known as capacity, of a rechargeable battery is the amount of energy the battery can store to power a portable device such as a notebook computer. The lower the storage capacity of a battery, the shorter amount of time it can power a portable device. When battery storage capacity is very low, the battery is near the end of its useful life. All rechargeable batteries gradually lose their storage capacity. This loss in capacity (aging) is irreversible and cannot be restored.

### + FAQ: Where will the URL in the Battery Alert message take me?

The HP Battery Alert includes an Error Message Website (URL) that is part of the HP Technology Center and provides information about the HP Battery Alert. The URL in the HP Battery Alert message cannot link to the website because the computer operating system has not yet started or enabled a web browser application. The HP Battery Alert appears for a period of 15 seconds so that the URL can be written down.

### + FAQ: When will I see the HP Battery Alert message?

The HP Battery Alert measures the installed batteries each time the notebook computer is starting up, resuming from hibernate or resuming from a hard reset. If the measured storage capacity of an installed battery is less than 25% of the original battery capacity during one of these instances, the HP Battery Alert message will appear. The HP Battery Alert does not measure installed batteries when the notebook computer is resuming from standby.

### + FAQ: Can the HP Battery Alert be disabled?

No, the HP Battery Alert cannot be disabled.

### **+ FAQ: Can I bypass or skip the HP Battery Alert message?**

The HP Battery Alert message appears for a period of 15 seconds, after which the notebook computer will automatically continue starting up. After seeing the HP Battery Alert message, you may press the **Enter** key to have the notebook computer continue starting up before the 15 second period lapses.

### **+ FAQ: What should I do after seeing the HP Battery Alert message?**

After seeing the first instance of an HP Battery Alert message, you should consider replacing your battery with a new battery soon.

### **+ FAQ: What if I continue to use the battery after seeing the HP Battery Alert message?**

As with all rechargeable batteries, your battery will continue to gradually lose storage capacity with time and use. This loss of capacity will continue even after the HP Battery Alert appears, so continued use of the battery could result in an unplanned system shutdown.

### **+ FAQ: Which HP notebook computer models support the HP Battery Alert?**

HP and Compaq branded business and consumer notebook computer models announced June 2008 and later include and support the HP Battery Check utility. The HP Battery Alert message supports HP and Compaq branded primary and secondary batteries for these models and does not support third party batteries. The HP Battery Alert message is not available for, or supported on, HP or Compaq branded business or consumer notebook computer models announced prior to June 2008.

### **+ FAQ: Which operating systems support the HP Battery Alert?**

The HP Battery Alert is within the notebook computer Basic Input/Output System (BIOS) and operates independently of the operating system. The HP Battery Alert supports Microsoft Windows XP and Windows Vista and should also function on supported HP notebook models running other operating systems that are certified or supported on those models. HP does not support the HP Battery Alert on any HP or Compaq branded business or consumer notebook computer running an operating system that is not certified or supported by HP.

### **+ FAQ: Are there any differences between the HP Battery Alert on business notebook computers and consumer notebook computers?**

The HP Battery Alert is consistent across business and consumer notebook computer models with one exception. On business notebook computer models only, the F10 (Setup) menu includes an option to show or hide the Error Message website (URL) that users can access to view additional information about the HP Battery Alert message. The default setting is for the Error Message website (URL) to be shown [Illustration B]. As an option, the Error Message website (URL) can be hidden [Illustration C].

#### **Illustration B: HP Battery Alert Message with URL Shown (Default)**

**Illustration B: HP Battery Alert Message with URL Shown (Default)**

HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low.

For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER - Continue Startup

For more information, please visit: [www.hp.com/go/techcenter/startup](http://www.hp.com/go/techcenter/startup)

**Illustration C: HP Battery Alert Message with URL Hidden (Optional on Business Notebook computer Models Only)**

HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low.

For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER - Continue Startup

**+ FAQ: How do I hide or re-show the URL part of the HP Battery Alert message?**

On business notebook computer models only, the URL part of the HP Battery Alert message is shown by default and can be hidden by following the instructions below. These instructions can also be used to show the URL if it was previously hidden.

1. Power on the notebook computer and depress the F10 key while "F10 = Setup" appears near the bottom of the display.

**NOTE:**

If the notebook computer boots to the operating system (e.g. Windows), the key was not depressed in time. Power off the notebook computer and repeat step 1.

2. Navigate to the **System Configuration** menu.
3. Navigate to the **Boot Options** menu.
4. Navigate to the **Display Diagnostic URL** option and toggle to **Disable** this option if you want to hide the URL.
5. Navigate to the **Display Diagnostic URL** option and toggle to **Enable** this option if you want to show the URL.
6. Navigate to the **Main** menu and select the option to **Save settings and exit**.

**+ FAQ: How long is the battery warranty?**

Most HP notebook computer batteries are warranted for a period of one (1) year from the later of the notebook computer manufacture date or the date on your valid proof of purchase.

## + FAQ: What if I believe my battery is not functioning or performing properly?

For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)](#)[#NEW#](#).

## + FAQ: How do I get a replacement (new) battery?

To purchase a replacement battery for your HP notebook computer, please see [Purchasing a Replacement Battery](#), call your HP sales representative, or contact an authorized HP reseller. To help expedite the process, write down the model number of your notebook computer prior to contacting HP or an HP authorized reseller. The notebook computer model number is needed to determine the correct battery for your notebook computer.

## + FAQ: How is the HP Battery Alert different than HP Battery Check?

The HP Battery Check and the HP Battery Alert use the same core logic and are designed to work together but serve different purposes.

The HP Battery Check is an easy to use Windows-based utility you can launch that provides information about the charge status and capacity of the batteries installed in your notebook computer. It also informs you when the measured storage capacity of a battery is less than 50% of the original battery capacity and again when the measured storage capacity of a battery is less than 25% of the original battery capacity. The HP Battery Check is pre-installed on HP and Compaq branded notebook computer models announced in 2005 and later. The HP Battery Check supports HP and Compaq branded notebook computer models announced in 2005 and later, that utilize industry-standard lithium-ion smart batteries.

For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)](#)[#NEW#](#).

In contrast, the HP Battery Alert is an integrated Basic Input/Output System (BIOS)-based alert that displays a message only when the measured storage capacity of a battery is less than 25% of the original battery capacity. The HP Battery Alert measures battery storage capacity only when the notebook computer is starting up, resuming from hibernate, or resuming from a hard reset. The HP Battery Alert supports only HP and Compaq branded business and consumer notebook computer models announced June 2008 and later.

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# HP Notebook PCs - 601 or 60X Error Displays on a Black Screen

**This document pertains to HP notebook computers with the HP Unified Extensible Firmware Interface (UEFI) beginning in late 2008.**

On startup, the computer performs a battery check by examining the remaining capacity of the primary battery as well as the capacity of any secondary battery that may be installed.

If the system detects that the storage capacity of the battery is very low, it displays one of the following alerts.

## HP Battery Alert

BIOS has detected that the capacity of the internal battery has been reduced. This may be caused by environmental factors such as low ambient operating temperature, or it could be due to aging of the battery pack. Operating your system in a warmer location or operating your unit for a while might resolve this condition. If the condition persists or if you have an older system, please contact HP service.

Primary (internal) Battery (601)

ENTER – Continue Startup

For more information, please visit:

<http://www.hp.com/go/601batteryerror>

## HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low. For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER – Continue Startup

For more information, please visit:

[www.hp.com/go/techcenter/startup](http://www.hp.com/go/techcenter/startup) <http://www.hp.com/go/601batteryerror>

The message displays for 15 seconds as the normal startup process continues.

## Differences between battery messages (601–605, 607–608)

- 601: If Primary (internal) Battery (601) appears in the alert message, it means the measured storage capacity of the primary (internal) battery is less than 25% of the original storage capacity. The number "601" denotes the associated error code that is recorded in the system log.
- 602: If Secondary (external) Battery (602) appears in the alert message, it means the measured storage capacity of the secondary (external) battery is less than 25% of the original storage capacity. The number "602" denotes the associated error code that is recorded in the system log.
- 603: Battery not present – Primary battery is not detected by the test.
- 604: Battery Charge Level Error – The test cannot determine the correct charge level of the primary battery.
- 605: AC Adapter Error – The test indicates that the battery is not receiving a charge.
- 605: Battery Counterfeit Check Error (605) – A non-HP battery was detected. If you purchased the battery from a reseller, contact HP.
- 607: Primary (internal) Battery is Weak with Low temperature.
- 608: Secondary (internal) Battery is Weak with Low temperature.

## Resolving the Battery Alert message

### + Step 1: Update the BIOS to the latest version

1. Download a BIOS update from the HP website. Go to the [#NEW#HP Customer Support - Software and Driver Downloads#NEW#](#) page.
2. Navigate to the product page for your computer.
3. Select **BIOS** from the list that displays, and then review any available BIOS updates.

#### CAUTION:

Confirm that the BIOS update is more recent than the one installed and that it applies to your computer. Installing the wrong BIOS could cause your computer to stop working. For more information about updating the BIOS, see [#NEW#Updating the BIOS \(Basic Input Output System\)#NEW#](#).

- **If you do not see a BIOS update listed for your computer**, no update is currently available.
- **If you find a BIOS update**, click **Download**, and then click **Save**.

4. Browse to the folder or desktop where you saved the downloaded BIOS update file, and then double-click the file name (example: sp12345) to start the installation.

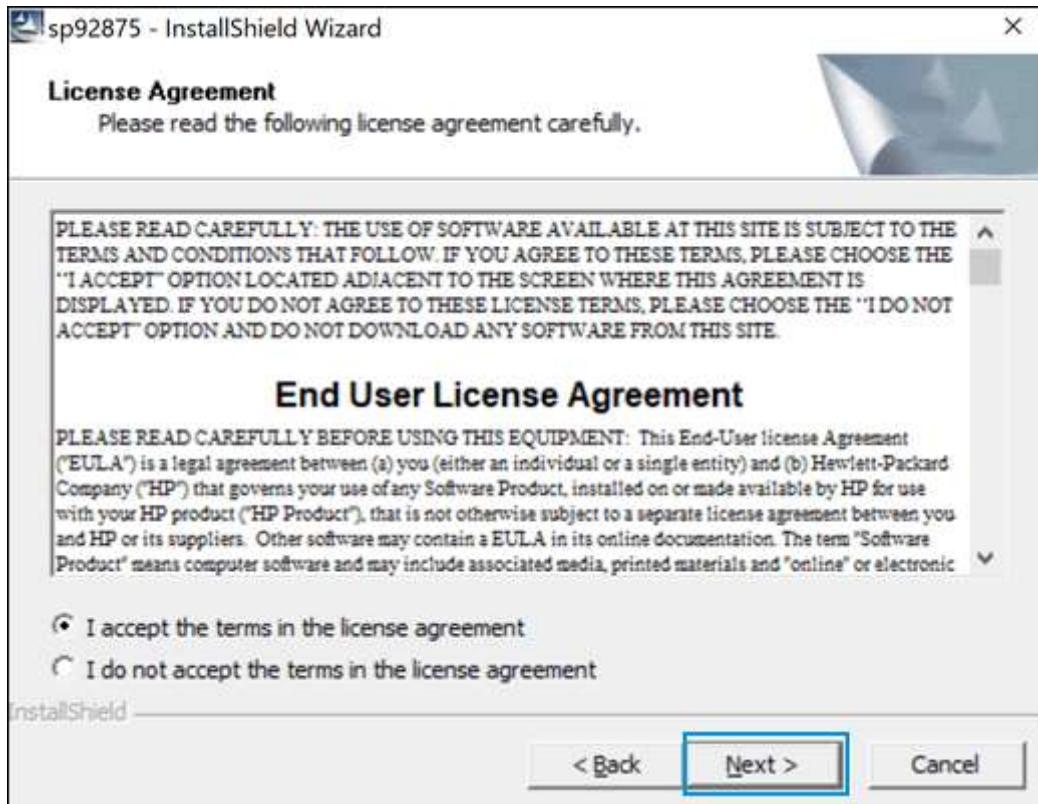


5. Wait for the computer to install the update. The computer might beep, turn off and on the display or cooling fans, or display a blinking power light. This is normal.

**CAUTION:**

Do not turn off or restart the computer until the update process completes.

6. Click **Yes** on the User Account Control screen.
7. In the InstallShield Wizard window, click **Next**.
8. Select **I accept the terms in the license agreement**, and then click **Next**.



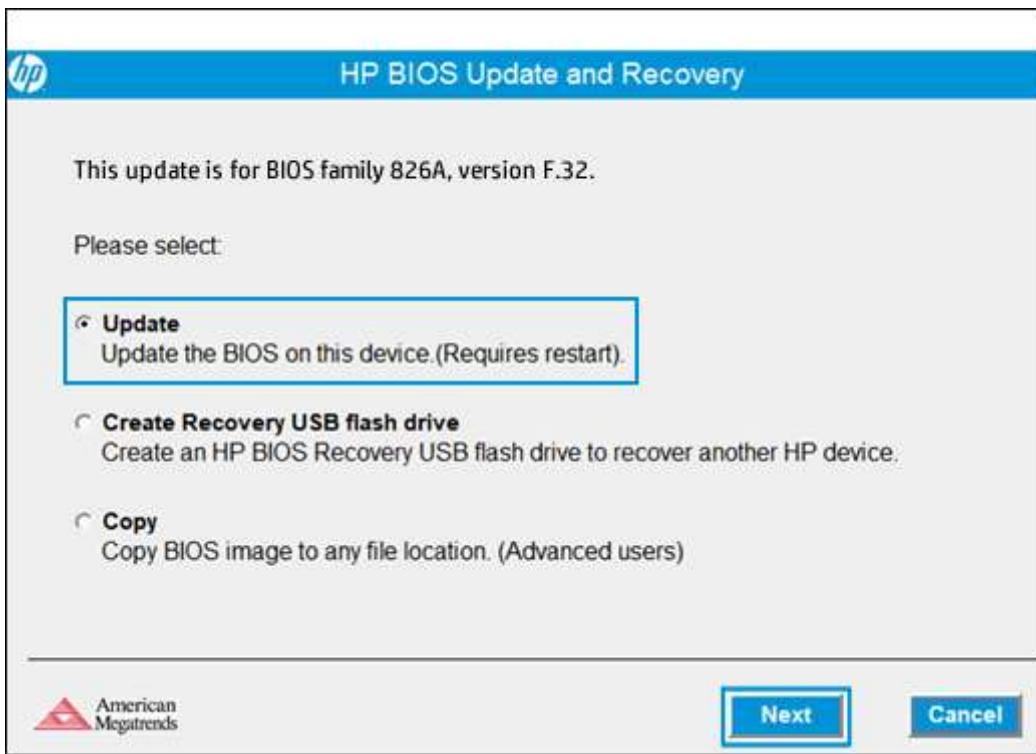
9. On the **HP BIOS Update and Recovery** window, click **Next**.

**NOTE:**

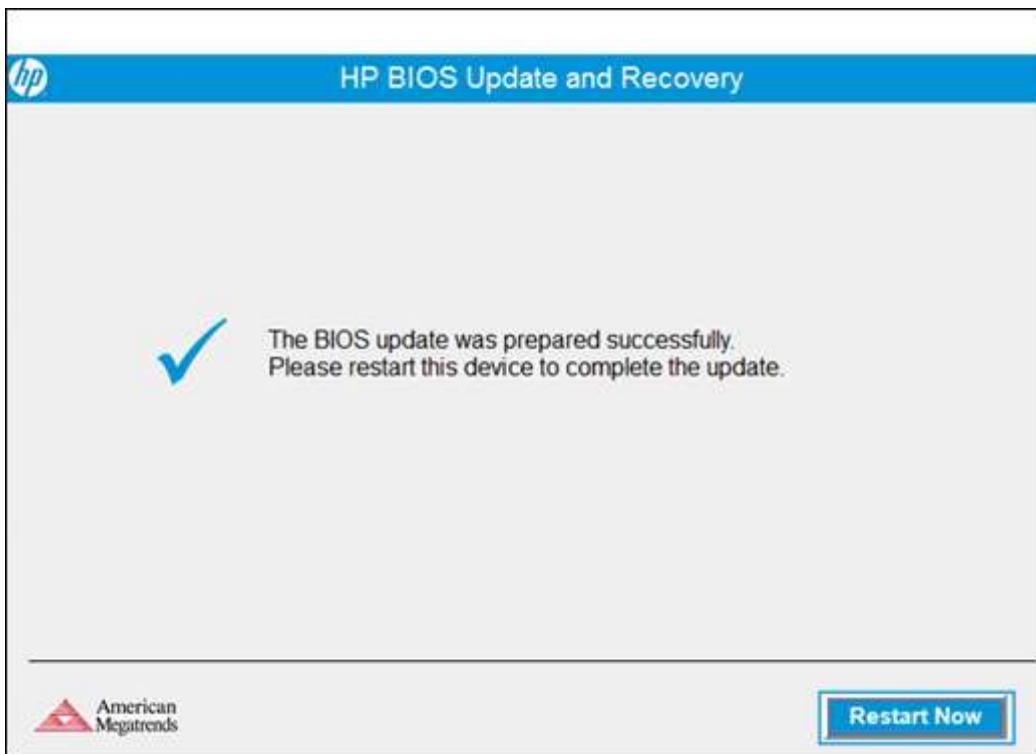
Windows that display during the update process might vary depending on your computer.



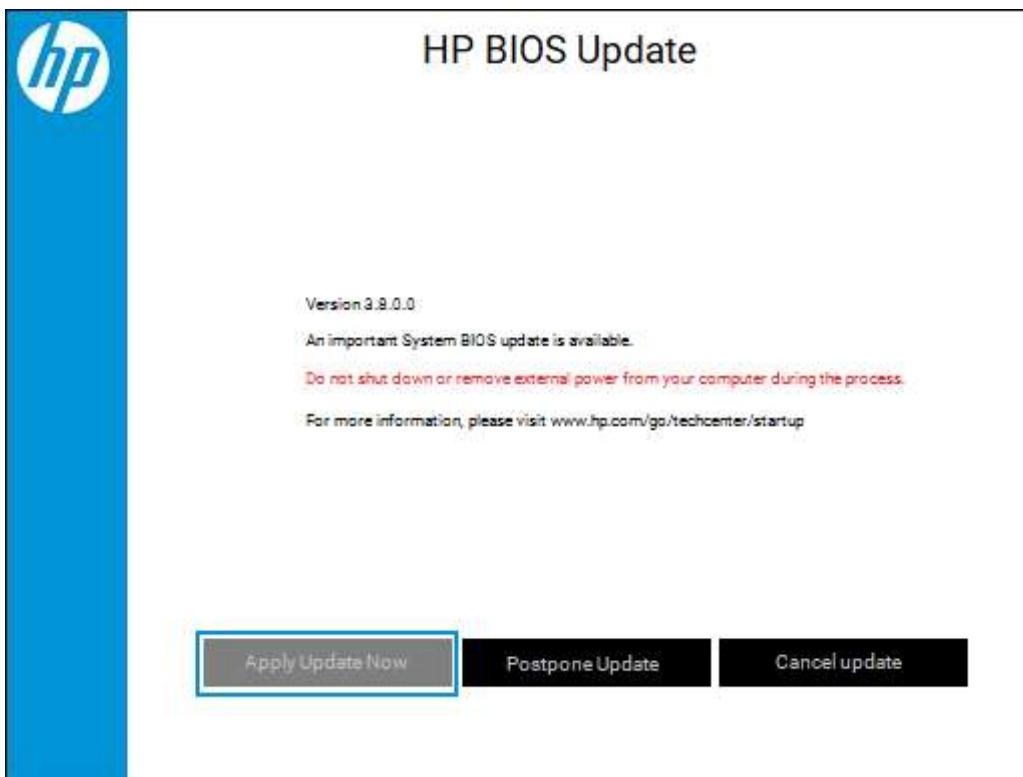
10. Select **Update**, and then click **Next** to prepare the update.



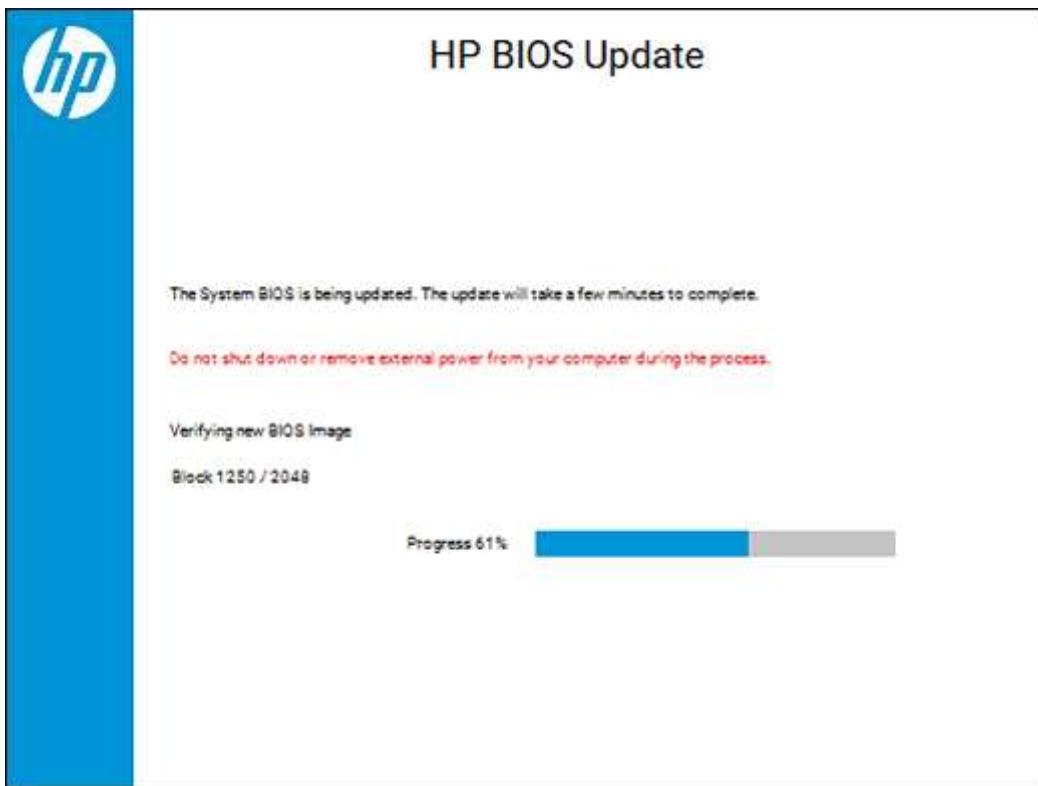
11. Click **Restart Now** to install the update.



12. On the HP BIOS Update screen, click **Apply Update Now**, or wait for the update to start automatically.



13. Wait while the BIOS update installs. The computer displays the installation progress.



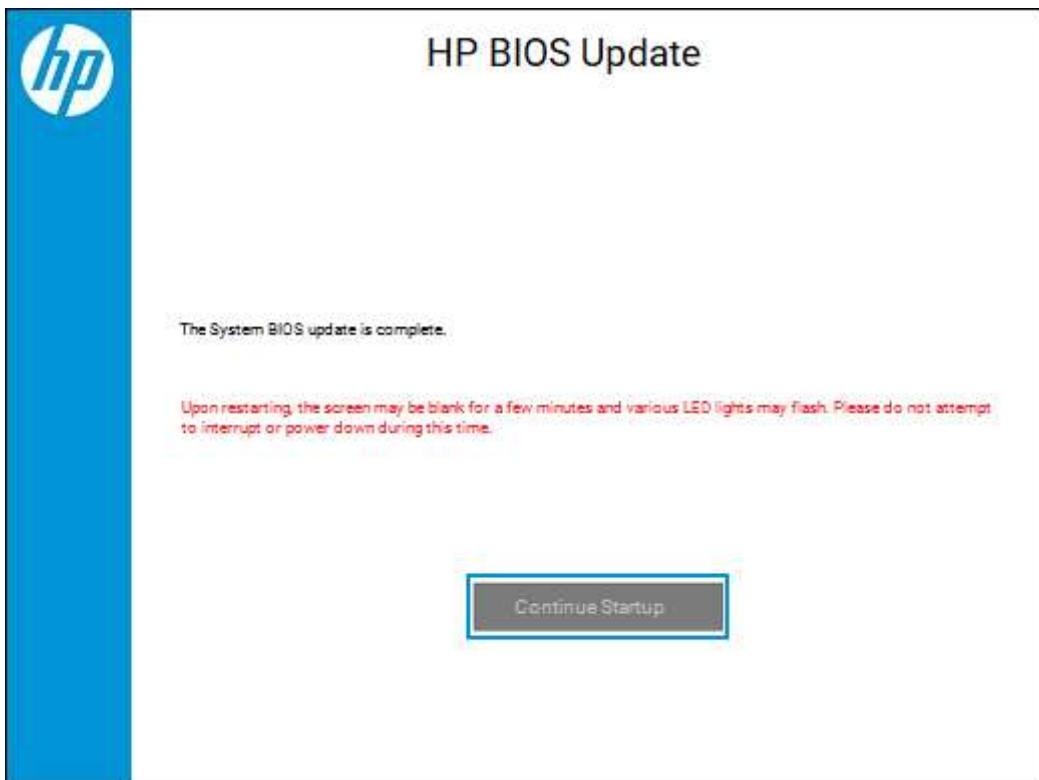
14. When prompted, click **Continue Startup**, or wait for the computer to restart automatically. It might take a few minutes for the computer to restart.

**NOTE:**

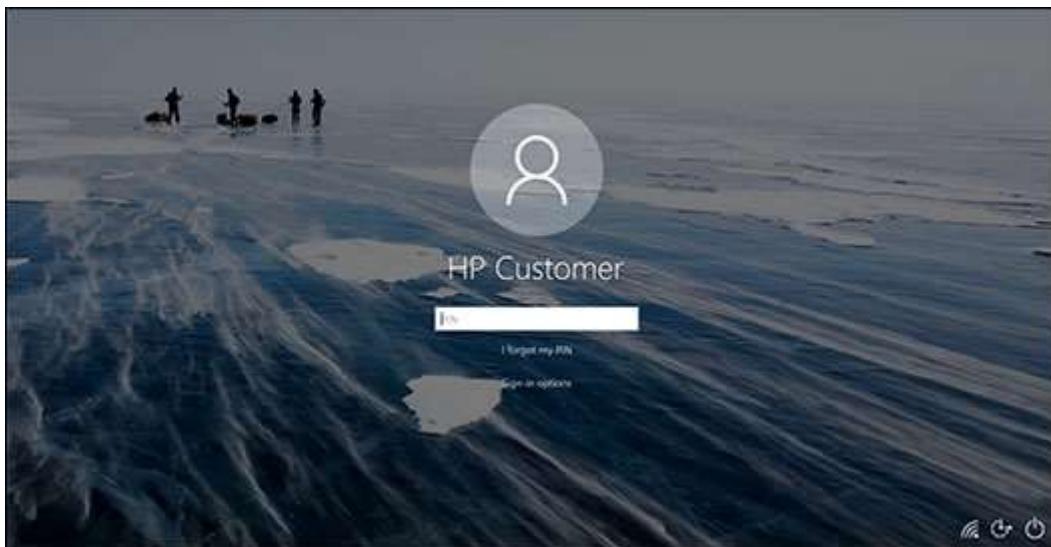
If the update fails, a failure screen displays with additional information. The system might run a BIOS recovery after restarting. Do not attempt to turn off the computer if this happens.

**NOTE:**

If a '251' or CMOS Checksum error displays after the update, go to [#NEW#Error: CMOS Checksum Bad#NEW#](#) to resolve the issue.



15. When the lock screen displays, sign in to your computer.



## + Step 2: Test the battery using HP Hardware Diagnostics

To resolve a Battery Alert message, you should perform the Battery Test in the System Diagnostics (F2) environment, and then calibrate the battery for best performance.

To access the **HP System Diagnostics Battery Test**, turn on the computer and immediately press the **esc** key to display the Startup Menu. Press the System Diagnostics **F2** key, and then select the **Battery Test** option.

For instructions on testing the condition of your battery, see [#NEW#Testing and Calibrating the Battery \(Windows\)#NEW#](#).

# HP Notebook PCs - 601 or 60X Error Displays on a Black Screen

**This document pertains to HP notebook computers with the HP Unified Extensible Firmware Interface (UEFI) beginning in late 2008.**

On startup, the computer performs a battery check by examining the remaining capacity of the primary battery as well as the capacity of any secondary battery that may be installed.

If the system detects that the storage capacity of the battery is very low, it displays one of the following alerts.

## HP Battery Alert

BIOS has detected that the capacity of the internal battery has been reduced. This may be caused by environmental factors such as low ambient operating temperature, or it could be due to aging of the battery pack. Operating your system in a warmer location or operating your unit for a while might resolve this condition. If the condition persists or if you have an older system, please contact HP service.

Primary (internal) Battery (601)

ENTER – Continue Startup

For more information, please visit:

<http://www.hp.com/go/601batteryerror>

## HP Battery Alert

The system has detected the storage capacity of the battery stated below to be very low. For optimal performance, this battery may need to be replaced.

Primary (internal) Battery (601)

ENTER – Continue Startup

For more information, please visit:

[www.hp.com/go/techcenter/startup](http://www.hp.com/go/techcenter/startup) <http://www.hp.com/go/601batteryerror>

The message displays for 15 seconds as the normal startup process continues.

## Differences between battery messages (601–605, 607–608)

- 601: If Primary (internal) Battery (601) appears in the alert message, it means the measured storage capacity of the primary (internal) battery is less than 25% of the original storage capacity. The number "601" denotes the associated error code that is recorded in the system log. This might be caused by environment factors like low ambient operating temperature, or due to the aging of battery pack. Operating your system in a warmer location for a while might resolve the condition.
- 602: If Secondary (external) Battery (602) appears in the alert message, it means the measured storage capacity of the secondary (external) battery is less than 25% of the original storage capacity. The number "602" denotes the associated error code that is recorded in the system log.
- 603: Battery not present – Primary battery is not detected by the detected by the test.
- 604: Battery Charge Level Error – The test cannot determine the correct charge level of the primary battery.
- 605: AC Adapter Error – The test indicates that the battery is not receiving a charge.
- 605: Battery Counterfeit Check Error (605) – A non-HP battery was detected. If you purchased the battery from a reseller, contact HP.
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## Resolving the Battery Alert message

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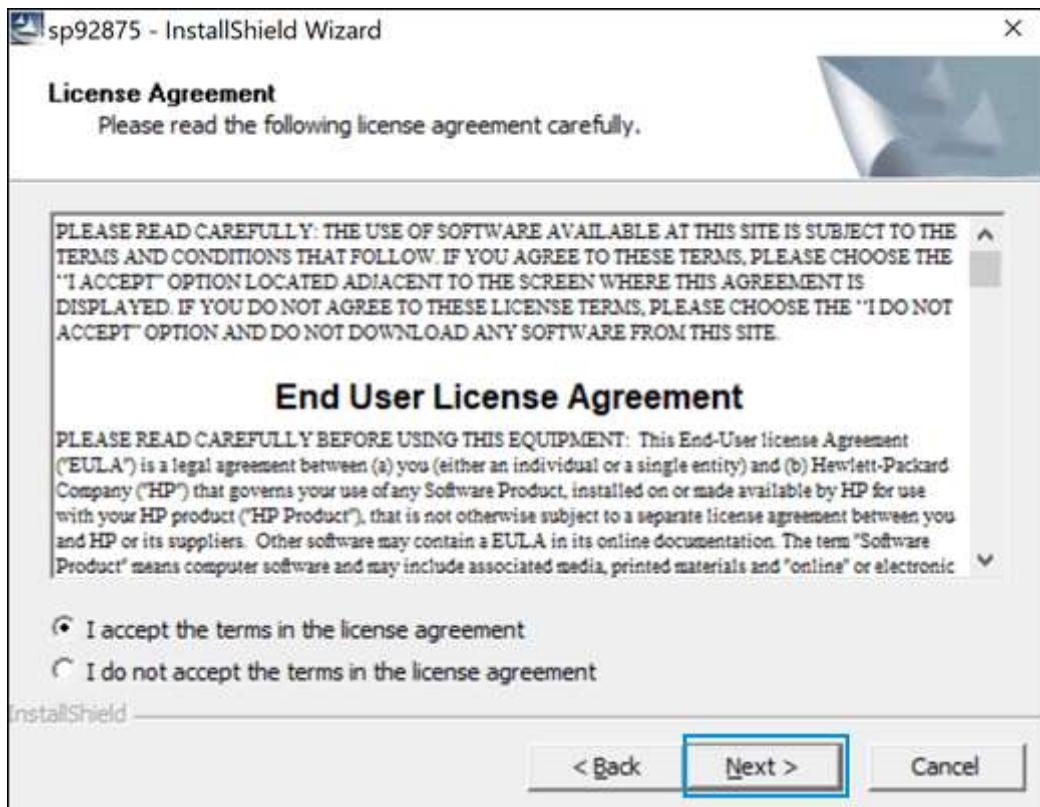


5. Wait for the computer to install the update. The computer might beep, turn off and on the display or cooling fans, or display a blinking power light. This is normal.

**CAUTION:**

Do not turn off or restart the computer until the update process completes.

6. Click **Yes** on the User Account Control screen.
7. In the InstallShield Wizard window, click **Next**.
8. Select **I accept the terms in the license agreement**, and then click **Next**.



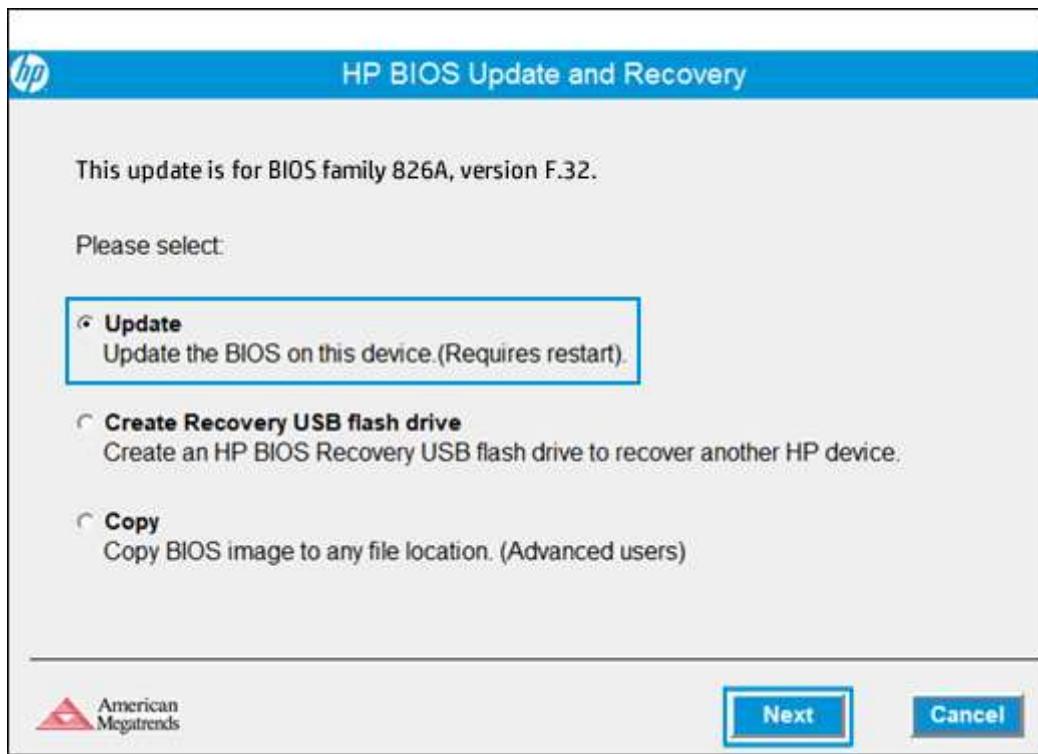
9. On the **HP BIOS Update and Recovery** window, click **Next**.

**NOTE:**

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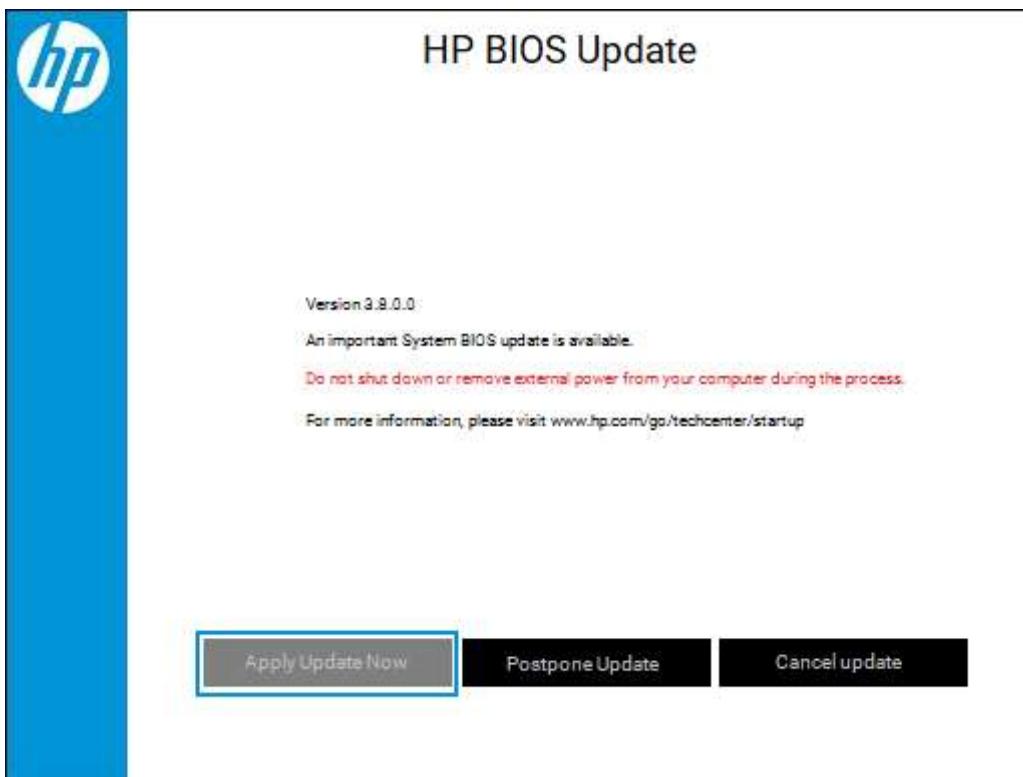
10. Select **Update**, and then click **Next** to prepare the update.



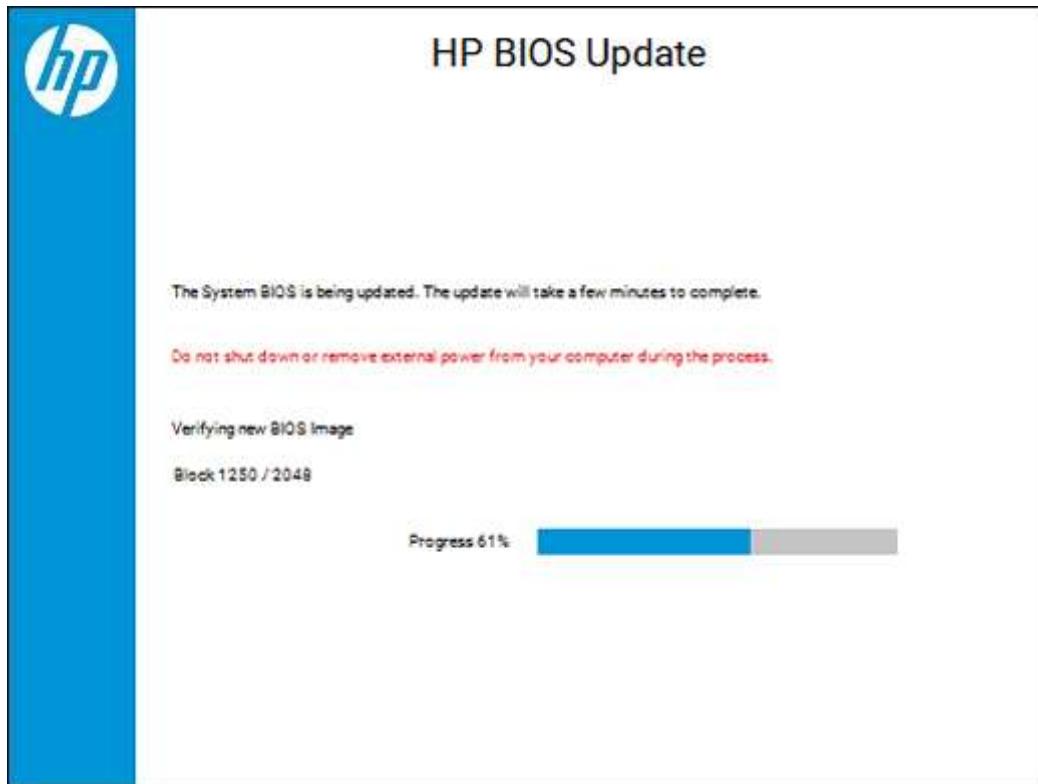
11. Click **Restart Now** to install the update.



12. On the HP BIOS Update screen, click **Apply Update Now**, or wait for the update to start automatically.



13. Wait while the BIOS update installs. The computer displays the installation progress.



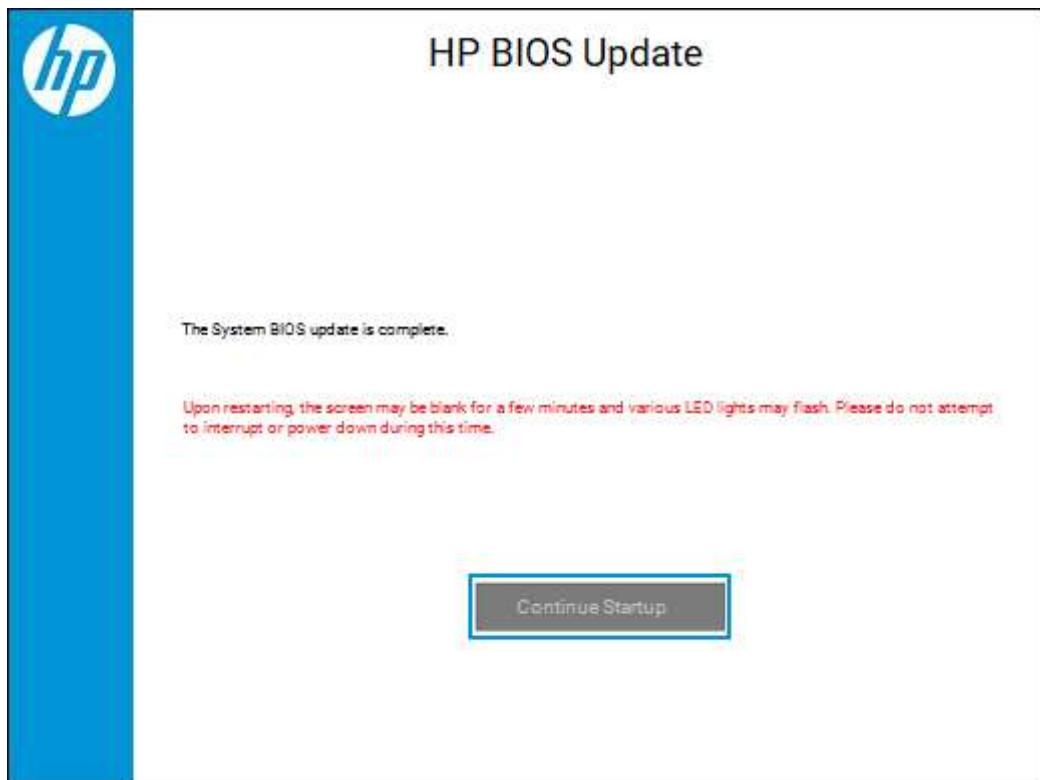
14. When prompted, click **Continue Startup**, or wait for the computer to restart automatically. It might take a few minutes for the computer to restart.

**NOTE:**

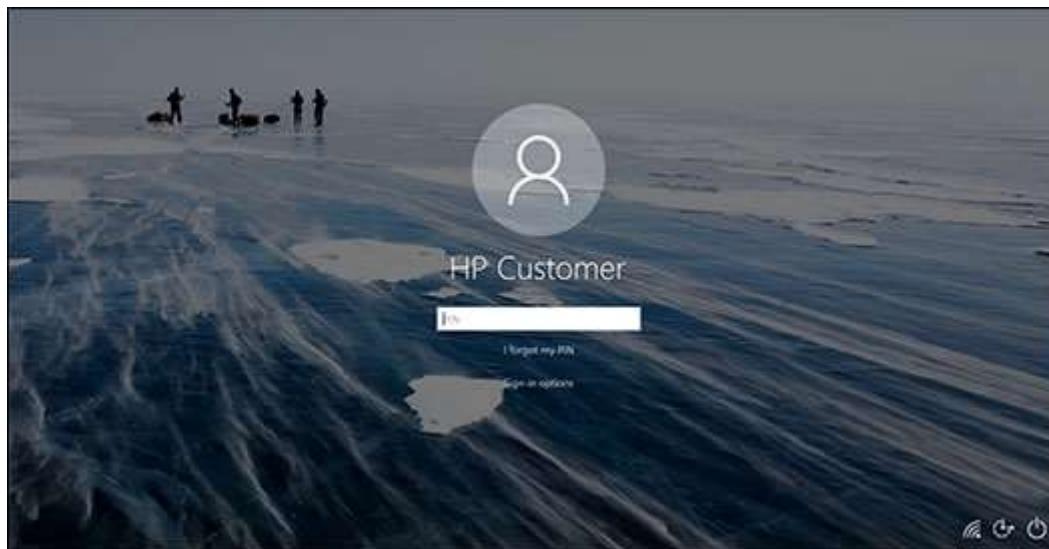
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**NOTE:**

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